

Developing

TACTICS for LISTENING

THIRD EDITION

Now with
Tactics for
Testing

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Jack C. Richards
with Grant Trew

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THIRD EDITION



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More listening. More testing. More effective.

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TACTICS FOR LISTENING

THIRD EDITION

More listening. More testing. More effective.

Conversation Corner Making plans

Pronunciation
Reduction of *want to*

ⓐ 125 ▶ **Task 1**
Listen and repeat.

1. A: What do you *want to* eat? B: I *want to* eat pizza.
2. A: Where do you *want to* go? B: I *want to* go to the Thai restaurant.

▶ **Task 2**
Read the sentences to a partner. Be sure to reduce *want to*.

Dictation
ⓐ 126 ▶ **Task 1**
Listen to the conversation. Write the missing words.

A: What do you _____ tonight?

Pronunciation Help	
How we spell it	How we say it
want to	wanna

More listening

40% more listening activities than before!


ALL-NEW Conversation Corner pages provide **Pronunciation** and **Dictation** activities for oral production and listening comprehension practice.

13. When did the man notice the problem with his purchase?
A. When he bought it
B. Last week
C. The day after he bought it
D. Last month

14. What will the shop do if the man does not have a receipt?
A. Give him a replacement
B. Give him a receipt
C. Fix the hole
D. Give him a refund

15. What does the man want the shop to do?
A. Return his money
B. Repair the tent
C. Pay for the damage
D. Exchange it for a similar model

LISTEN FOR PREPOSITIONS
Many tests, like the TOEIC® test, have questions about the locations of objects and people in pictures. Listen carefully for prepositions of place, such as *in, on, next to, and between* when answering these questions.



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More testing

ALL-NEW Tactics for Testing section teaches test-taking skills and presents six practice tests in the style of the TOEIC® test and other exams.

ALL-NEW Testing Program and Resource CD-ROM provides midterm and final tests in the style of the TOEIC® test and other exams to help students prepare for success.



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Students > Tactics For Listening


Audio Download Center

More listening. More testing. More effective.

The *Tactics for Listening* Audio Download Center allows you to access and download audio files for Listening 3, Pronunciation, and Dictation activities in the Student Book. It also features all audio files for each Tactics for Testing section.

Choose your level >

Basic Developing Expanding



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More effective

ALL-NEW Audio Download Center
At www.oup.com/elt/tacticsforlistening3e, students can download selected Student Book audio for any time, anywhere self-study.



Scope and Sequence

Unit	Topic	Listening Skills	Pronunciation & Dictation	Conversation
1 The Weekend page 2	Past events	<ul style="list-style-type: none"> • Listening for details • Listening for opinions • Listening for key words 	Past <i>-ed</i> verb endings	Talking about the weekend
2 City Transportation page 6	Taxis, trains, and buses	<ul style="list-style-type: none"> • Listening for locations • Listening for numbers • Listening for details 	Intonation of <i>Wh</i> -questions	Asking about transportation
3 Neighbors page 10	Getting along with neighbors	<ul style="list-style-type: none"> • Listening for reasons • Listening for details • Listening for opinions • Listening for gist 	Word stress in compound nouns	Neighborhood gossip
4 Celebrations page 14	Meals and get-togethers	<ul style="list-style-type: none"> • Listening for key words • Listening for gist • Listening for details 	Reduction of <i>Wh</i> - + <i>do you</i>	Planning a celebration
5 Restaurants page 18	Food and going out to eat	<ul style="list-style-type: none"> • Listening for locations • Listening for details • Listening for opinions • Listening for gist 	Reduction of <i>want to</i>	Making plans
6 Gifts page 22	Shopping and department stores	<ul style="list-style-type: none"> • Listening for details • Listening for decisions • Listening for opinions • Listening for gist 	Syllable stress in names	Buying a gift

Unit	Topic	Listening Skills	Pronunciation & Dictation	Conversation
7 Air Travel page 26	Instructions for flying	<ul style="list-style-type: none"> • Listening for gist • Listening for details • Listening for opinions 	Reduction of <i>could you</i> and <i>would you</i>	Preparing for takeoff
8 Mishaps page 30	Problems and solutions	<ul style="list-style-type: none"> • Listening for gist • Listening for details • Listening for solutions 	Reduction of <i>did you</i>	Describing a mishap
9 Jobs page 34	Life at work	<ul style="list-style-type: none"> • Listening for gist • Listening for key words • Listening for details 	Intonation of yes/no questions	Describing jobs
10 Keeping Fit page 38	Fitness and exercise	<ul style="list-style-type: none"> • Listening for details • Listening for reasons • Listening for topics 	Reduction of <i>used to</i> and <i>use to</i>	Asking about past actions
11 Invitations page 42	Accepting or refusing an invitation	<ul style="list-style-type: none"> • Listening for invitations • Listening for acceptances and refusals • Listening for details 	Reduction of <i>Do you</i> and <i>Are you</i>	Giving an invitation
12 Campus Life page 46	Teachers, classes, and campus	<ul style="list-style-type: none"> • Listening for locations • Listening for details • Listening for gist • Listening for opinions 	Intonation of words in a series	Describing likes and dislikes

Scope and Sequence

Unit	Topic	Listening Skills	Pronunciation & Dictation	Conversation
13 Hobbies and Pastimes page 50	Interests	<ul style="list-style-type: none"> • Listening for gist • Listening for details • Listening for likes and dislikes 	Syllable stress in words	Talking about hobbies
14 Shopping Problems page 54	Returning items	<ul style="list-style-type: none"> • Listening for gist • Listening for details • Listening for opinions 	Reduction of <i>need to</i> and <i>like to</i>	Returning an item
15 Hotel Services page 58	Staying in a hotel	<ul style="list-style-type: none"> • Listening for details • Listening for key words • Listening for opinions 	Reduction of the vowel sound in <i>can</i>	Asking for help
16 Movies page 62	Movie types	<ul style="list-style-type: none"> • Listening for key words • Listening for times • Listening for opinions • Listening for recommendations 	Linked sounds <i>s</i> and <i>z</i>	Talking about movies
17 Fears page 66	Being afraid	<ul style="list-style-type: none"> • Listening for gist • Listening for details • Listening for problems 	Sentence stress	Describing fears
18 Phone Messages page 70	Voicemails	<ul style="list-style-type: none"> • Listening for information • Listening for details 	Intonation of phone numbers	Saying phone numbers

Unit	Topic	Listening Skills	Pronunciation & Dictation	Conversation
19 Touring a City page 74	Sightseeing	<ul style="list-style-type: none"> • Listening for locations • Listening for details • Listening for opinions • Listening for recommendations 	Reduction of <i>-est</i> in superlatives	Describing a city
20 Airports page 78	Airport services	<ul style="list-style-type: none"> • Listening for locations • Listening for details • Listening for opinions 	Plural <i>-s</i> endings	Asking directions
21 Hotels page 82	Check-in and rooms	<ul style="list-style-type: none"> • Listening for details • Listening for requests • Listening for opinions • Listening for complaints 	Intonation for confirming information	Asking for confirmation
22 Traffic page 86	Traffic conditions	<ul style="list-style-type: none"> • Listening for details • Listening for key words • Listening for solutions • Listening for problems 	Contractions of <i>there is/has</i> and <i>there are</i>	Describing problems
23 Roommates page 90	Getting along with roommates	<ul style="list-style-type: none"> • Listening for key words • Listening for gist 	Word stress for emphasis	Describing people
24 Travel page 94	Vacations	<ul style="list-style-type: none"> • Listening for sequence • Listening for key words • Listening for details 	Reduction of <i>was</i>	Describing a vacation

Units	Testing Focus	Test-taking Skill	Tasks
1 – 4 page 98	Focused listening	Establishing the main idea	<ul style="list-style-type: none"> • Answering picture-based questions • Matching statements with the appropriate response • Comprehension questions based on short conversations
5 – 8 page 100	Listening for details	Taking notes as you listen	<ul style="list-style-type: none"> • Matching statements with a photograph • Matching questions with the appropriate response • Comprehension questions based on a conversation
9 – 12 page 102	Listening for organization	Listening for transitional words	<ul style="list-style-type: none"> • Completing notes based on a conversation • Completing a map based on a talk
13 – 16 page 104	Picture-based questions	Listening for prepositions	<ul style="list-style-type: none"> • Matching statements with a photograph • Matching questions with the appropriate response • Comprehension questions based on a conversation
17 – 20 page 106	Listening for details	Listening for paraphrasing	<ul style="list-style-type: none"> • Answering picture-based questions • Matching statements with the appropriate response • Comprehension questions based on short conversations
21 – 24 page 108	Question-focused listening	Preparing for the test day	<ul style="list-style-type: none"> • Completing notes based on a conversation • Completing a map based on a talk

Series Overview

Tactics for Listening Third Edition is a three-level series of listening textbooks for English learners, comprehensively revised and expanded to provide more listening input and a new focus on developing test-taking skills. The three *Tactics for Listening* levels—Basic, Developing, and Expanding—comprise a comprehensive course in listening skills.

Developing Tactics for Listening

Developing Tactics for Listening is the second level of the *Tactics for Listening* series. It is intended for pre-intermediate students who have studied English previously but need further practice in understanding everyday conversational language. There are 24 units, four of which contain completely new content for the Third Edition. *Developing Tactics for Listening* can be used as the main text for a listening course, as a complementary text in a conversation course, or as the basis for structured student self-study.

Each unit features a topic that relates to everyday life such as transportation, neighbors, or campus life. The topics have been chosen for their frequency in conversation and their interest to learners. A wide variety of stimulating and useful activities is included to give students graded practice in listening.

Student Book

In the *Developing Tactics for Listening* Student Book, students practice listening for a variety of purposes and hear examples of different types of spoken English including casual conversations, instructions, directions, requests, descriptions, apologies, and suggestions. Essential listening skills are practiced throughout the text. These skills include listening for key words, details, and gist; listening and making inferences; listening for attitudes; listening to questions and responding; and recognizing and identifying information.

Each unit has five sections. The first section, *Getting Ready*, introduces the topic of the unit and presents key vocabulary for the unit listening tasks. The next three sections, *Listening 1*, *Listening 2*, and *Listening 3* are linked to conversations or monologues on the audio program. The *Listening* sections provide task-based, graded listening practice. The final section, *Conversation Corner*, allows students to move from receptive to productive use of language through structured *Pronunciation*, *Dictation*, and *Conversation* practice. All of the *Conversation Corner* content is completely new for the Third Edition.

Tactics for Testing, an all-new review and extension section at the end of each Student Book, provides additional listening comprehension practice through two-page lessons. These *Tactics for Testing* materials help students develop better test-taking skills while exposing them to formats from the listening sections of the TOEIC® test, the TOEFL® test, IELTS™, and other exams. A Testing Focus and Test-taking Skill for each lesson help students and teachers get the greatest benefit from *Tactics for Testing*.

A complete Vocabulary Index is also provided in the back of each Student Book.

Audio Program

The complete audio program for the *Developing Tactics for Listening* Student Book is available as a set of four Class Audio CDs.

New for the Third Edition, the audio tracks for the *Listening 3*, *Pronunciation*, and *Dictation* activities in each unit as well as audio for the *Tactics for Testing* section at the back of the book are also available to students and teachers for download at www.oup.com/elt/tacticsforlistening3e.com, providing any time, anywhere listening practice and opportunities for self-study.



Teacher's Book

The *Developing Tactics for Listening* Teacher's Book provides teaching notes, answer keys, optional activities, audio scripts, and photocopiable Vocabulary Worksheets for each unit. An icon at the bottom of the first page of each Student Book unit reminds teachers that there is a Vocabulary Worksheet available for that unit.

Testing Program and Resource CD-ROM

Packaged with the Teacher's Book, the *Developing Tactics for Listening* Testing Program and Resource CD-ROM contains reproducible unit quizzes and midterm and final tests. New for the Third Edition, midterm and final tests are also available in the TOEIC® test, the TOEFL® test, and IELTS™ formats as well as in the formats of other major English exams. The Testing Program and Resource CD-ROM also contains reproducible Conversation Worksheets to facilitate additional unit-closing activities.

The Weekend

Getting Ready

What did you do last weekend?
Check (✓) your answers and compare them with a partner.

- | | |
|--|--|
| <input type="checkbox"/> went to a movie | <input type="checkbox"/> watched a DVD |
| <input type="checkbox"/> went to the gym | <input type="checkbox"/> went on a date |
| <input type="checkbox"/> played a sport | <input type="checkbox"/> went to a nightclub |
| <input type="checkbox"/> met a friend | <input type="checkbox"/> played computer games |
| <input type="checkbox"/> watched TV | |

What did you do last weekend?



Asking about the weekend

CD 1-2 Listening 1

What did these people do last weekend? Listen and circle the correct answer.



- She _____.
 - went to a club
 - watched TV**
- He _____.
 - met a girl
 - went to his sister's house
- He _____.
 - went to the gym
 - entered a bodybuilding competition
- He _____.
 - played with his nephews
 - went out with a friend
- She _____.
 - went to a party
 - went to a movie
- She _____.
 - watched a DVD
 - watched baseball on TV

Listening 2

CD 1-3 ▶ Task 1

Did these people enjoy their weekend?
Listen and check (✓) the correct answer.

	Yes	No
1.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2.	<input type="checkbox"/>	<input type="checkbox"/>
3.	<input type="checkbox"/>	<input type="checkbox"/>
4.	<input type="checkbox"/>	<input type="checkbox"/>
5.	<input type="checkbox"/>	<input type="checkbox"/>
6.	<input type="checkbox"/>	<input type="checkbox"/>



CD 1-3 ▶ Task 2

Listen again. What did each person do on the weekend? Circle the correct answer.

1. He _____.

- a. watched a science program on TV
- b. played video games
- c. went to a movie**

2. He _____.

- a. stayed at home
- b. went to the beach for the weekend
- c. went to the mountains

3. He _____.

- a. read lots of interesting magazines
- b. used the computer
- c. read an interesting book

4. She _____.

- a. played in a band
- b. went to a concert
- c. played tennis

5. She _____.

- a. stayed home and watched TV
- b. studied for an exam
- c. went out with friends

6. She _____.

- a. visited friends
- b. went to the countryside
- c. went out with friends

Listening 3

CD 1-4 ▶ Task 1



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How was each person's weekend? Listen and circle the correct answer.

- | | | | |
|-----------------|---------------------|--------------|--------------|
| 1. a. so-so | 2. a. disappointing | 3. a. tiring | 4. a. awful |
| b. terrible | b. pleasant | b. terrific | b. quiet |
| c. great | c. boring | c. wonderful | c. enjoyable |

CD 1-4 ▶ Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. a. She won a contest in a music store.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. She won a trip to Las Vegas.	<input type="checkbox"/>	<input type="checkbox"/>
2. a. They went to a restaurant for dinner.	<input type="checkbox"/>	<input type="checkbox"/>
b. His friend has a very interesting job.	<input type="checkbox"/>	<input type="checkbox"/>
3. a. The park is very far from town.	<input type="checkbox"/>	<input type="checkbox"/>
b. They didn't see any wild birds or butterflies on the trip.	<input type="checkbox"/>	<input type="checkbox"/>
4. a. There were a lot of interesting people at the party.	<input type="checkbox"/>	<input type="checkbox"/>
b. The party ended early.	<input type="checkbox"/>	<input type="checkbox"/>

Pronunciation

Past tense *-ed* endings

CD 1-5 ▶ Task 1

Listen and repeat.

1. I liked the movie.
2. I studied for a test.
3. She stayed with us.
4. We wanted to go home.

▶ Task 2

Read the sentences to a partner. Be sure to pronounce the past *-ed* verb endings correctly.

Pronunciation Help		
Sounds like /t/	Sounds like /d/	Sounds like /id/
finished	played	visited
helped	traveled	waited
watched	stayed	needed

Dictation

CD 1-6 ▶ Task 1

Listen to the conversation. Write the missing words.

A: Hi, Amy. What did you do this weekend?

B: Oh, not much. I _____ home and _____ on a project.

A: Is that all?

B: No. I also finished a good book. Later, I _____ . What about you?

A: I played tennis. The courts were crowded. I _____ a long time to play!

B: What else did you do?

A: Some friends _____ to dinner. Later, we went to a club and met a lot of _____ .

▶ Task 2

Practice the conversation with a partner. Be sure to pronounce the past *-ed* verb endings correctly.

Conversation

Work in pairs. What did you do last weekend? Ask and answer questions about your weekend with your partner.



Getting Ready

Check (✓) your own answers to the questions below and compare them with a partner.

How often do you use taxis?

- every day
- about once or twice a week
- not very often
- other: _____

When do you usually use taxis?

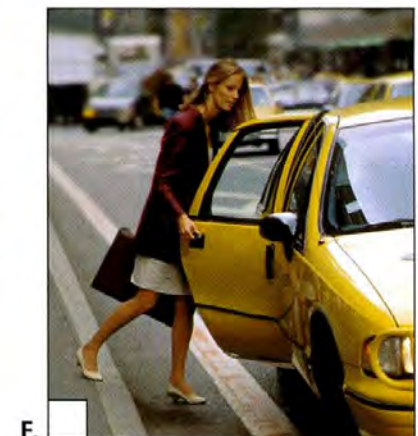
- when I am in a hurry
- when there isn't any other way to get somewhere
- when it is raining
- other: _____

How is the taxi service in your city?

- excellent
- very good
- okay
- poor

CD 1-7 Listening 1

People are talking about transportation. Listen and number the pictures.



Listening 2

CD 1-8 ► Task 1

Four hotel guests are calling for a taxi. Are these statements true or false?
Listen and check (✓) the correct answer.



	True	False
1. The caller's flight leaves in four hours.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. The caller wants to go to another hotel.	<input type="checkbox"/>	<input type="checkbox"/>
3. The caller needs to catch a train.	<input type="checkbox"/>	<input type="checkbox"/>
4. The caller's friend is going to have a baby soon.	<input type="checkbox"/>	<input type="checkbox"/>

CD 1-8 ► Task 2

Listen again. How much will each ride cost?
Circle the correct answer.

- | | |
|----------------|------------|
| 1. a. \$14 | 3. a. \$15 |
| b. \$40 | b. \$50 |
| 2. a. \$12 | 4. a. \$18 |
| b. \$20 | b. \$80 |

Listening 3

CD 1-9 ▶ Task 1



Visitors are talking about taxis. Listen and check (✓) their opinions about taxi service.

	Good	Okay	Not good
1.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

CD 1-9 ▶ Task 2

Listen again. Circle the correct answer.

- The thing she hates the most is that the _____.
 - taxis aren't air-conditioned
 - drivers drive too fast
 - drivers are rude
- The thing he likes the most is _____.
 - the prices
 - that the taxis are clean
 - the drivers
- The thing he hates the most is that the _____.
 - taxis are too expensive
 - drivers don't speak English very well
 - taxis are not very safe
- The thing she likes the most is that the _____.
 - taxis are comfortable
 - drivers speak English well
 - drivers take credit cards

Pronunciation

Intonation of *Wh-* questions

CD 1-10 ▶ Task 1

Listen and repeat.

1. When does the train leave?
2. How far is it?
3. Where do you get the bus?
4. How much is the fare?
5. What time is your train?
6. How long is the flight?

▶ Task 2

Read the questions to a partner. Be sure to use the correct intonation.

Pronunciation Help

Use falling intonation for *Wh-* questions.

Dictation

CD 1-11 ▶ Task 1

Listen to the conversation. Write the missing words.

A: Where do you get the bus _____ ?

B: I don't take the bus.

A: Oh. How do you _____ ?

B: I take the subway.

A: How often do you _____ ?

B: I take it every day.

A: How much _____ ?

B: It costs about \$50 a month.

▶ Task 2

Practice the conversation with a partner. Be sure to use the correct intonation.

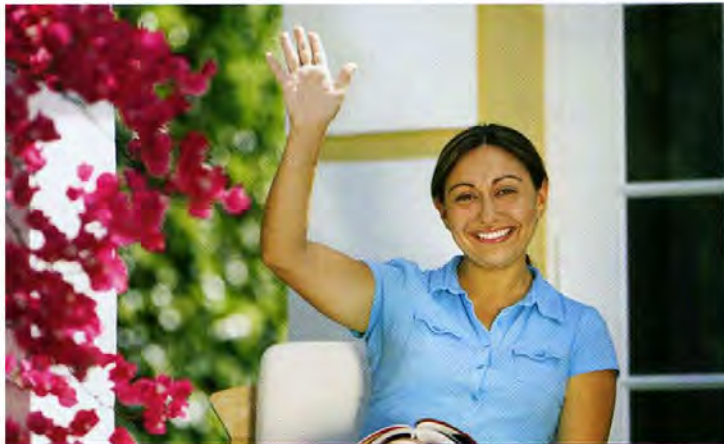
Conversation

Work in pairs. Think about how you get to school. Ask each other about the ways you get to school.



Getting Ready

What makes a good neighbor or a bad neighbor? Check (✓) your answers and compare them with a partner.



	Good	Bad
1. Borrows things and doesn't return them	<input type="checkbox"/>	<input type="checkbox"/>
2. Always says "hello" when you see them	<input type="checkbox"/>	<input type="checkbox"/>
3. Often plays loud music	<input type="checkbox"/>	<input type="checkbox"/>
4. Knows what everyone in the neighborhood is doing	<input type="checkbox"/>	<input type="checkbox"/>
5. Likes to gossip about other neighbors	<input type="checkbox"/>	<input type="checkbox"/>
6. Other: _____	<input type="checkbox"/>	<input type="checkbox"/>

CD 1-12 Listening 1

People are talking about their neighbors. Listen and circle each person's opinion.

- Bob thinks his neighbor is _____.
 - fun
 - (b)** inconsiderate
- Jin-suk thinks his neighbors are _____.
 - strange
 - nice
- Jennifer thinks her neighbor is _____.
 - unfriendly
 - shy
- Douglas thinks his neighbor is _____.
 - hardworking
 - nosy
- Susan thinks her neighbor is _____.
 - helpful
 - lonely
- Robert thinks his neighbors are _____.
 - responsible
 - cheap

Listening 2

CD 1-13 ► Task 1

People are talking to their neighbors. Is each person making a request, an offer, or a complaint? Listen and check (✓) the correct answer.

	Offer	Request	Complaint
1.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



CD 1-13 ► Task 2

Listen again. Circle the correct statement.

- Mrs. Coleman normally carries her own bags.
 - The delivery driver isn't working today.
- Today is Cindy's birthday.
 - The painting is a gift from Cindy's brother.
- Kyle needs to go to work.
 - Mrs. Choi will ask her guests to move their cars.
- Mark and Marissa have met before.
 - Marissa's brother is supposed to help her move.
- Hillary and her husband are going away for business.
 - Hillary and her husband will be away for two weeks.
- Ken has already returned Diane's punch bowl.
 - Ken has borrowed other things that he hasn't returned.

Listening 3

CD 1-14 ► Task 1

People are describing their neighbors. Is each statement true or false?
Listen and check (✓) the correct answer.



	True	False
1. a. She doesn't like her neighbor now.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Her neighbor is elderly.	<input type="checkbox"/>	<input type="checkbox"/>
2. a. He trusts his neighbor.	<input type="checkbox"/>	<input type="checkbox"/>
b. His neighbor still watches his children.	<input type="checkbox"/>	<input type="checkbox"/>
3. a. Her neighbor is often impolite to her.	<input type="checkbox"/>	<input type="checkbox"/>
b. She understands why her neighbor never accepts her invitations.	<input type="checkbox"/>	<input type="checkbox"/>
4. a. The man has always disliked his neighbor.	<input type="checkbox"/>	<input type="checkbox"/>
b. The man has tried to speak to his neighbor about the problem.	<input type="checkbox"/>	<input type="checkbox"/>

CD 1-14 ► Task 2

Listen again. What changed each person's opinion about their neighbor?
Circle the correct answer.

- a. Her neighbor stopped a burglar from robbing her house.
 b. Her neighbor moved away while she was on vacation.
- a. His neighbor refused to watch his children.
 b. His neighbor forgot to pick up his children from day care.
- a. Her neighbor finally accepted one of her invitations.
 b. She learned that her neighbor volunteers in his free time.
- a. His neighbor won't mind his own business.
 b. His neighbor got a new and annoying hobby.

Pronunciation

Word stress in compound nouns

CD 1-15 ▶ Task 1

Listen and repeat.

- | | | |
|------------------------|---------------------------|-------------------------|
| 1. <i>l</i> aw firm | 3. gr <i>o</i> cery bag | 5. m <i>a</i> ilbox key |
| 2. p <i>u</i> nch bowl | 4. b <i>u</i> siness trip | 6. d <i>a</i> y care |

▶ Task 2

Read the words to a partner. Be sure to stress the correct syllable in each compound noun.

Pronunciation Help

Stress the first syllable of the word in a compound noun.

Dictation

CD 1-16 ▶ Task 1

Listen to the conversation. Write the missing words.

A: Did you hear about the argument between Steve and Mr. Riley?

B: An argument? But they've been friends for years. What happened?

A: Steve was cutting some _____ from that tree in his yard, and one fell on the roof of Mr. Riley's car.

B: Oh, no! You know that car is his _____.

A: Right. Well, Steve offered to take it to a _____ and pay for the damages.

B: That _____.

A: Yeah. But Mr. Riley was so angry that he won't even talk to Steve anymore.

▶ Task 2

Practice the conversation with a partner. Be sure to stress the correct syllable in each compound noun.

Conversation

Work in pairs. Think of a disagreement you've had with a neighbor. Tell your partner about it.

Getting Ready



Match each meal or party on the left with the correct description on the right. Compare your answers with a partner.

- | | |
|----------------------------|---|
| 1. potluck dinner <u>b</u> | a. A small, quick meal or something eaten between meals |
| 2. birthday party ____ | b. A meal in which each guest brings a dish |
| 3. buffet ____ | c. A meal in which food is cooked outside on a grill |
| 4. surprise party ____ | d. A party where a person is given gifts and a cake with candles on it |
| 5. barbecue ____ | e. A meal in which all the food is put out on a table and guests serve themselves |
| 6. snack ____ | f. A party that the guest of honor knows nothing about |

CD 1-17 Listening 1

People are discussing parties. What kind of party are they talking about? Listen and circle the correct answer.

- | | | |
|--|---|-----------------------------------|
| 1. a. dinner party
(b.) surprise party | 3. a. surprise party
b. birthday party | 5. a. buffet
b. barbecue |
| 2. a. potluck dinner
b. barbecue | 4. a. buffet
b. birthday party | 6. a. potluck dinner
b. buffet |

Listening 2

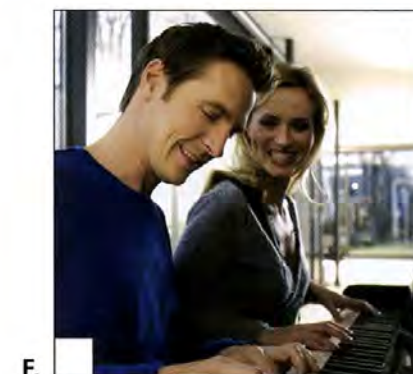
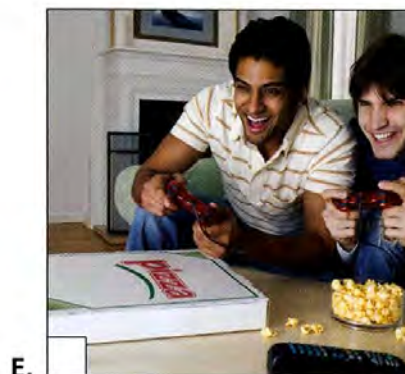
CD 1-18 ▶ Task 1

People are talking at parties. Listen and number the pictures.



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CD 1-18 ▶ Task 2

Listen again. Circle the correct answer.

1. a. The cake is homemade.
 b. The cake came from a store.
 c. A friend brought the cake.
2. a. He'll play now.
 b. He might play later.
 c. He doesn't play.
3. a. He bought the game recently.
 b. He played the game all day.
 c. He doesn't like the game.
4. a. She has brought the flowers for everyone.
 b. She has brought the flowers for the woman's husband.
 c. She has brought the flowers for the woman.
5. a. He bought it.
 b. It was a present.
 c. He painted it himself.
6. a. The cat isn't very friendly.
 b. The cat is very friendly.
 c. The cat is tired.

))) Listening 3

CD 1-19 ► Task 1

What did the people do at each party? Listen and circle the correct answer.



1. She _____ .
 - a. played party games
 - b. danced
 - c. sang songs
2. He _____ .
 - a. watched a home movie
 - b. danced
 - c. ate lots of food
3. She _____ .
 - a. danced
 - b. sang songs
 - c. met old friends
4. He _____ .
 - a. played games
 - b. ate junk food
 - c. listened to music

CD 1-19 ► Task 2

Listen again. What phrase completes each statement? Write the correct letter.

1. The best thing was d
 - a. she learned some Spanish songs.
 - b. there wasn't enough food.
 - c. no one brought music.
 - d. the music.
2. The worst thing was ____
3. The best thing was ____
4. The worst thing was ____

Pronunciation

Reduction of *Wh-* + *do you*

CD 1-20 ▶ Task 1

Listen and repeat.

1. *What do you do?*
2. *What do you want?*
3. *Where do you live?*
4. *How do you do?*

Pronunciation Help

How we spell it	How we say it
What do you	Whadaya
Where do you	Wheredaya
When do you	Whendaya
Who do you	Whodaya
How do you	Howdaya

▶ Task 2

Read the questions to a partner. Be sure to reduce *Wh + do you*.

Dictation

CD 1-21 ▶ Task 1

Listen to the conversation. Write the missing words.

A: _____ want to do for Brandon's birthday?

B: Let's have a party!

A: _____ want to have it?

B: How about Saturday night?

A: Okay. Where do you _____ it?

B: How about my place?

A: Sounds great. Now, _____ want to invite?

B: All of Brandon's friends!

▶ Task 2

Practice the conversation with a partner. Be sure to reduce *Wh + do you*.

Conversation

Work in pairs. Imagine you are having a party for a classmate. Talk to your partner about the party plans.

TACTICS FOR TESTING
PAGE 98

Restaurants

Getting Ready



What are your favorite kinds of restaurants? Check (✓) your answers and compare them with a partner.

- Thai Mexican Japanese fast food
 French Korean Chinese other: _____

CD 1-22 Listening 1

Where do the people decide to eat? Listen and circle the correct answer.

- | | |
|------------------------------|----------------------------|
| 1. a. Chinese restaurant | 5. a. seafood restaurant |
| b. Fast Fried Chicken | b. pizza restaurant |
| 2. a. Quick Burger | 6. a. Mexican restaurant |
| b. Pizza Pit | b. Japanese restaurant |
| 3. a. home | 7. a. fast food restaurant |
| b. out | b. French restaurant |
| 4. a. steak house | 8. a. home |
| b. Korean restaurant | b. vegetarian restaurant |

Listening 2

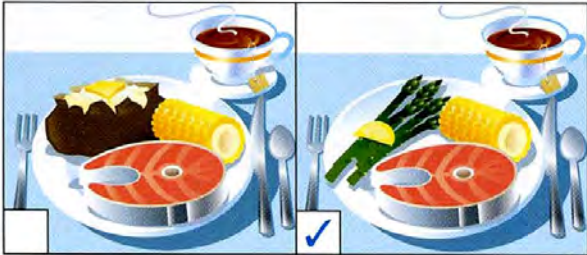
CD 1-23 ▶ Task 1

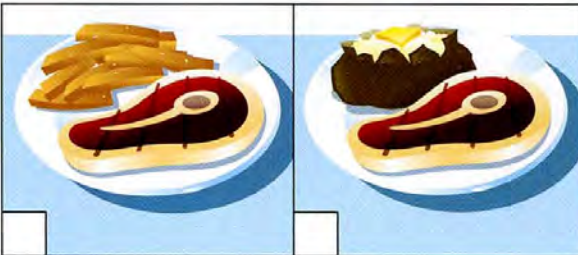


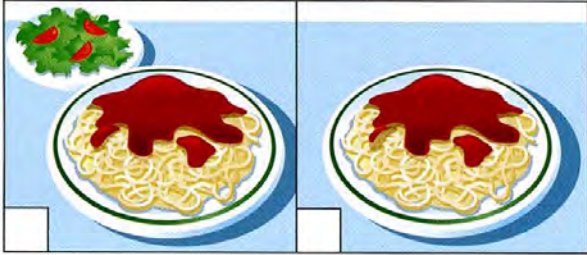
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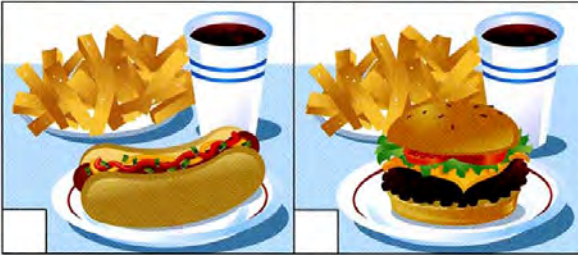
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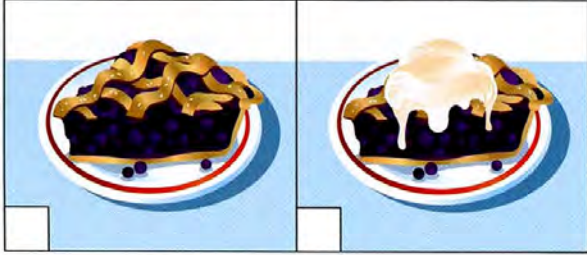
People are ordering food in a restaurant. What does each person order? Listen and check (✓) the correct picture.

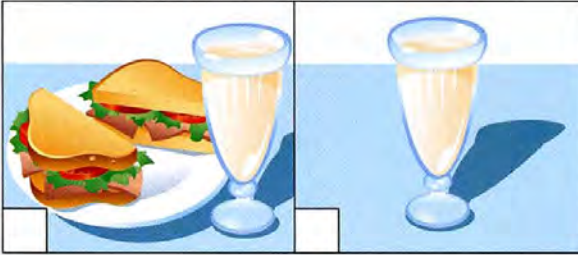
1.  a. b.

2.  a. b.

3.  a. b.

4.  a. b.

5.  a. b.

6.  a. b.

CD 1-23 ▶ Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. The customer is not very hungry.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. The customer loves fries.	<input type="checkbox"/>	<input type="checkbox"/>
3. The customer hates spicy food.	<input type="checkbox"/>	<input type="checkbox"/>
4. The customer can't have salt on the fries.	<input type="checkbox"/>	<input type="checkbox"/>
5. The customer wants cold pie.	<input type="checkbox"/>	<input type="checkbox"/>
6. The customer wants lots of sugar in the milkshake.	<input type="checkbox"/>	<input type="checkbox"/>

Listening 3

CD 1-24 ▶ Task 1

People are talking about restaurants they ate at recently. Listen and check (✓) their opinions about each restaurant.



1.

	Good	Not good
the location	<input type="checkbox"/>	<input checked="" type="checkbox"/>
the interior	<input type="checkbox"/>	<input type="checkbox"/>
the menu	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>
the prices	<input type="checkbox"/>	<input type="checkbox"/>

3.

	Good	Not good
the location	<input type="checkbox"/>	<input type="checkbox"/>
the interior	<input type="checkbox"/>	<input type="checkbox"/>
the menu	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>
the prices	<input type="checkbox"/>	<input type="checkbox"/>

2.

	Good	Not good
the location	<input type="checkbox"/>	<input type="checkbox"/>
the interior	<input type="checkbox"/>	<input type="checkbox"/>
the menu	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>
the prices	<input type="checkbox"/>	<input type="checkbox"/>

4.

	Good	Not good
the location	<input type="checkbox"/>	<input type="checkbox"/>
the interior	<input type="checkbox"/>	<input type="checkbox"/>
the menu	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>
the prices	<input type="checkbox"/>	<input type="checkbox"/>

CD 1-24 ▶ Task 2

Listen again. Did each person leave a good tip? Check (✓) the correct answer.

1. yes
 no

2. yes
 no

3. yes
 no

4. yes
 no

Pronunciation

Reduction of *want to*

CD 1-25 ▶ **Task 1**

Listen and repeat.

1. A: What do you *want to* eat? B: I *want to* eat pizza.
2. A: Where do you *want to* go? B: I *want to* go to the Thai restaurant.

▶ **Task 2**

Read the sentences to a partner. Be sure to reduce *want to*.

Pronunciation Help	
How we spell it	How we say it
want to	wanna

Dictation

CD 1-26 ▶ **Task 1**

Listen to the conversation. Write the missing words.

- A: What do you _____ _____ _____ tonight?
 B: Let's go out to eat.
 A: Where do you _____ _____ _____?
 B: I don't know. What about you? What do you want to eat?
 A: I want to go to the _____ _____ .
 B: I'm tired of Italian food.
 A: So, what do you _____ _____ _____ , then?
 B: Let's order take-out Chinese!

▶ **Task 2**

Practice the conversation with a partner. Be sure to reduce *want to*.

Conversation

Work in pairs. Imagine you are meeting your partner for dinner. Talk about where you want to go and what you want to eat.

Getting Ready



When do you give gifts? Check (✓) your answers and compare them with a partner. Then talk about the kinds of gifts you give for each occasion.

- | | |
|---|--|
| <input type="checkbox"/> birthdays | <input type="checkbox"/> when someone has a baby |
| <input type="checkbox"/> to say "Thank you" | <input type="checkbox"/> Mother's Day / Father's Day |
| <input type="checkbox"/> weddings | <input type="checkbox"/> holidays |
| <input type="checkbox"/> graduation | <input type="checkbox"/> other: _____ |

CD 1-27 Listening 1

What gift does each person decide to buy? Listen and number the pictures.



Listening 2

CD 1-28 ▶ Task 1

People are discussing gifts in a store. Listen and check (✓) their opinions about each item.

1. Necklace

	Good	Okay	Not good
the style	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the size	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Shirt

	Good	Okay	Not good
the style	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the size	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Glasses

	Good	Okay	Not good
the style	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the size	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Jacket

	Good	Okay	Not good
the style	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the size	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



CD 1-28 ▶ Task 2

Listen again. Do the people buy the items? Check (✓) the correct answer.

1. yes 2. yes
 no no
3. yes 4. yes
 no no

))) Listening 3

CD 1-29 ► Task 1

Salesclerks are describing gifts in a store. Listen and circle the correct information about each item.

1. The chocolates _____.
 - a. make a good souvenir
 - b. are imported
 - c. come in two kinds
2. The candles _____.
 - a. come four to a box
 - b. are already gift-wrapped
 - c. comes in two different sizes
3. The T-shirts _____.
 - a. are popular with teenagers
 - b. come in four styles
 - c. come in four sizes
4. The watches _____.
 - a. have bands made in Japan
 - b. come in many sizes
 - c. all look different



CD 1-29 ► Task 2

Listen again. What phrase completes each statement? Write the correct letter.

1. The chocolates b.
 - a. are made from natural ingredients.
 - b. aren't right for everyone.
 - c. fit anyone.
 - d. are made from cotton.
2. The candles ____
3. The T-shirts ____
4. The watches ____

Pronunciation

Syllable stress in names

Pronunciation Help

Stress the first syllable of most two-syllable names.

CD 1-30 ▶ **Task 1**

Listen and repeat. Mark the stressed syllables.

1. Brándon 2. Émily 3. Dávid 4. Kátie 5. Kélly 6. Maríá

CD 1-31 ▶ **Task 2**

Listen. Mark the stressed syllables in the names. Then read the sentences to a partner.

1. It's Brian's birthday next week. 3. I'm buying a pen for Christopher.
2. What are you getting for Rose? 4. Let's get Hannah some flowers.

Dictation

CD 1-32 ▶ **Task 1**

Listen to the conversation. Write the missing names.

A: I'm going shopping. Do you want to come with me?

B: Yes. I have to buy birthday presents for the twins, _____ and _____.

A: Oh, that reminds me! We have to get some graduation presents.

B: Right. We need something for _____.

A: And _____ is graduating, too. We need a present for him.

B: Okay. And as long as we're out, why don't we get the wedding present?

A: You mean for _____ and _____? Good idea!

▶ **Task 2**

Practice the conversation with a partner. Be sure to stress the names correctly.

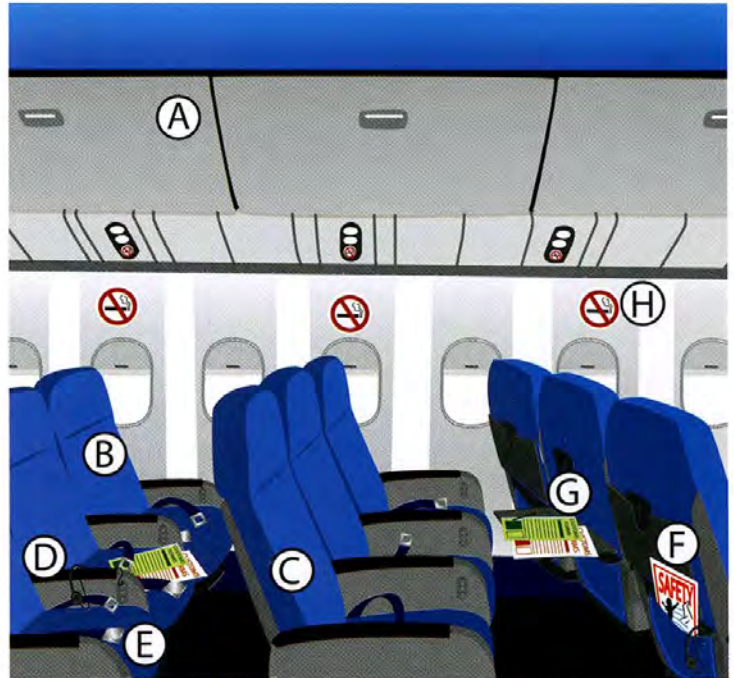
Conversation

Work in pairs. Make a list of five of your friends.
Talk to your partner about buying a gift for each one.

Getting Ready

Match each item in the picture with the correct word. Compare answers with a partner.

1. "No Smoking" sign h
2. customs form ____
3. headphones ____
4. seat belt ____
5. aisle seat ____
6. window seat ____
7. safety instruction card ____
8. overhead compartment ____



CD 1-33 Listening 1

A flight attendant is giving instructions. Listen and number the pictures.



Listening 2

CD 1-34 ► Task 1

Passengers are discussing a problem with a flight attendant. Listen and circle the correct answer.



- a. The seat is uncomfortable.

b. The seat is too close to the TV screen.

c. The seat is too far away from the TV screen.
- a. There's nothing in the seat pocket.

b. There's no safety instruction card in the seat pocket.

c. There isn't a magazine in the seat pocket.
- a. There's no sound coming through the headphones.

b. The sound from the headphones isn't clear.

c. The passenger didn't get headphones.
- a. Two passengers have the same seat number.

b. The passenger should be in a different seat.

c. The passenger wants to move to a window seat.

CD 1-34 ► Task 2

Listen again. Will the flight attendant help each passenger now or later? Check (✓) the correct answer.

- | | | | |
|---|---------------------------------|---------------------------------|---------------------------------|
| 1. <input type="checkbox"/> now | 2. <input type="checkbox"/> now | 3. <input type="checkbox"/> now | 4. <input type="checkbox"/> now |
| <input checked="" type="checkbox"/> later | <input type="checkbox"/> later | <input type="checkbox"/> later | <input type="checkbox"/> later |



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Listening 3

CD 1-35 ► Task 1

People are talking about flights. Listen and check (✓) their opinions about each flight.

	Good	Okay	Not good
1. the airport	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
the flight	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. the airport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the flight	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. the airport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the flight	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. the airport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the flight	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



CD 1-35 ► Task 2

Listen again. What phrase completes each statement? Write the correct letter.

- | | |
|----------------------------------|--|
| 1. Next time, she won't <u>d</u> | a. try a different airline. |
| 2. Next time, he'll ____ | b. fly if the weather looks bad. |
| 3. Next time, she'll ____ | c. get a seat near the front of the plane. |
| 4. Next time, he won't ____ | d. travel during spring break. |

Pronunciation

Reduction of *could you* and *would you*

CD 1-36 ▶ **Task 1**

Listen and repeat.

1. *Could you* put your seat back up, please?
2. *Could you* fill out the form?
3. *Would you* bring me a new one?
4. *Would you* give me a hand?

▶ **Task 2**

Read the questions to a partner. Be sure to reduce *could you* and *would you*.

Pronunciation Help

How we spell it	How we say it
Could you	Couldja
Would you	Wouldja

Dictation

CD 1-37 ▶ **Task 1**

Listen to the conversation. Write the missing words.

A: Excuse me, _____ that bag in the overhead compartment?

B: I'm afraid it's a bit heavy. Would you help me?

A: Sure. _____.

B: Thanks.

A: Oh, and we're taking off soon. _____ turn off your cell phone, please?

And _____ your seat back forward, too?

B: No problem. Thanks for your help.

▶ **Task 2**

Practice the conversation with a partner. Be sure to reduce *could you* and *would you*.

Conversation

Work in pairs. Think about three things you could ask for on an airplane. Imagine your partner is a flight attendant. Ask for the things on your list. Then switch roles.

Mishaps

Getting Ready

A mishap is a small accident. Match each mishap on the left with the solution on the right. Have any of these mishaps happened to you? Compare answers with a partner.



Mishap	Solution
1. You spill something on your clothes. <u>g</u>	a. call a tow truck
2. Your phone falls in a puddle. ____	b. apologize and reschedule
3. You get lost going to an appointment. ____	c. call a locksmith
4. You break a friend's vase. ____	d. call for directions
5. Your sink drain gets clogged. ____	e. offer to buy a new one
6. You get locked out of the house. ____	f. go to the store and exchange it
7. Your car won't start. ____	g. go to the drycleaner
8. You forgot about an appointment. ____	h. call a plumber

CD 1-38 Listening 1

People are talking about mishaps. Listen and number the pictures.



))) Listening 2

CD 1-39 ► Task 1

People are discussing mishaps.
Listen and circle the correct answer.

- a. He spilled tomato sauce on the floor.
b. He spilled tomato sauce on the rug.
- a. He broke a teapot.
b. He spilled tea on her clothes.
- a. He has an ink stain on his shirt.
b. He has a food stain on his shirt.
- a. She lost her jacket.
b. She spilled coffee on her jacket.
- a. He lost his keys.
b. He lost his wallet.
- a. There's something wrong with the car.
b. They're lost.



CD 1-39 ► Task 2

Listen again. Are these statements true or false?
Check (✓) the correct answer.

	True	False
1. The woman suggests pouring water on the stain.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. The man thinks an apology is a good solution.	<input type="checkbox"/>	<input type="checkbox"/>
3. The man doesn't agree with the woman's solution.	<input type="checkbox"/>	<input type="checkbox"/>
4. The woman is going to buy a new jacket.	<input type="checkbox"/>	<input type="checkbox"/>
5. The man is going to call a locksmith.	<input type="checkbox"/>	<input type="checkbox"/>
6. The man is going to call the restaurant for directions.	<input type="checkbox"/>	<input type="checkbox"/>

Listening 3

CD 1-40 ▶ Task 1

Four people are describing mishaps.
Listen and check (✓) the correct information.



1. Katie

- | | | |
|------------------------|--|---|
| What is the mishap? | <input type="checkbox"/> She missed the bus. | <input checked="" type="checkbox"/> She dropped her cell phone. |
| When did it happen? | <input type="checkbox"/> this morning | <input type="checkbox"/> this afternoon |
| What was the solution? | <input type="checkbox"/> get a new battery | <input type="checkbox"/> dry it out |
| Did it work? | <input type="checkbox"/> yes | <input type="checkbox"/> no |

2. Joe

- | | | |
|------------------------|---|---|
| What is the mishap? | <input type="checkbox"/> He lost his keys. | <input type="checkbox"/> He lost his phone. |
| When did it happen? | <input type="checkbox"/> last night | <input type="checkbox"/> at lunchtime |
| What was the solution? | <input type="checkbox"/> go back to the store | <input type="checkbox"/> call the manager |
| Did it work? | <input type="checkbox"/> yes | <input type="checkbox"/> no |

3. Hannah

- | | | |
|------------------------|--|--|
| What is the mishap? | <input type="checkbox"/> She spilled coffee. | <input type="checkbox"/> She broke a picture. |
| When did it happen? | <input type="checkbox"/> this morning | <input type="checkbox"/> at the end of the day |
| What was the solution? | <input type="checkbox"/> soda | <input type="checkbox"/> a rug cleaner |
| Did it work? | <input type="checkbox"/> yes | <input type="checkbox"/> no |

4. Eric

- | | | |
|------------------------|--|--|
| What is the mishap? | <input type="checkbox"/> He got ink on his shirt. | <input type="checkbox"/> He got food on his shirt. |
| When did it happen? | <input type="checkbox"/> last week | <input type="checkbox"/> yesterday |
| What was the solution? | <input type="checkbox"/> take it to the drycleaner | <input type="checkbox"/> pour soda on it |
| Did it work? | <input type="checkbox"/> yes | <input type="checkbox"/> no |

CD 1-40 ▶ Task 2

Listen again. What phrase completes each statement? Write the correct letter.

- | | |
|-----------------------|---|
| 1. Katie <u>b</u> | a. charges a fee to unlock a door. |
| 2. Joe's manager ____ | b. was running to catch the bus. |
| 3. Hannah ____ | c. called his friend for a solution. |
| 4. Eric ____ | d. knocked some things off her boss's desk. |

Pronunciation

Reduction of *did you*

CD 1-41 ▶ **Task 1**

Listen and repeat.

1. *Did you* call a plumber?
2. *Did you* try pouring plain soda on it?
3. *Did you* offer to replace it?
4. *Did you* call a locksmith?
5. *Did you* take it to the dry cleaners?
6. *Did you* buy a new one?

▶ **Task 2**

Read the questions to a partner. Be sure to reduce *did you*.

Pronunciation Help

How we spell it	How we say it
Did you	Didja

Dictation

CD 1-42 ▶ **Task 1**

Listen to the conversation. Write the missing words.

A: I heard you had a terrible _____ . What happened?

B: I slipped on the steps. I dropped my phone and my cup of coffee!

A: Wow! _____ your phone?

B: Yes, but I got a new one.

A: What happened to the coffee? _____ it?

B: Yes. Now I have a stain on my new pants.

A: Did you take them to the dry cleaners?

B: Yes. I hope _____ comes out!

▶ **Task 2**

Practice the conversation with a partner. Be sure to reduce *did you*.

Conversation

Work in pairs. Think of two more mishaps. Think of possible solutions for each one. Then take turns describing the mishaps and giving possible solutions.

TACTICS FOR TESTING
PAGE 100

Getting Ready

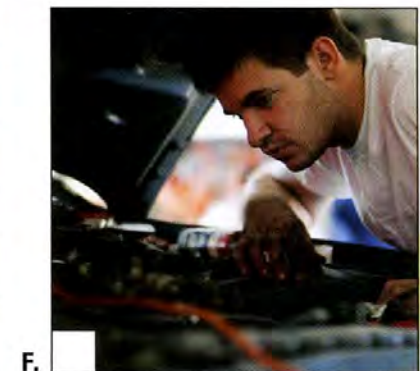
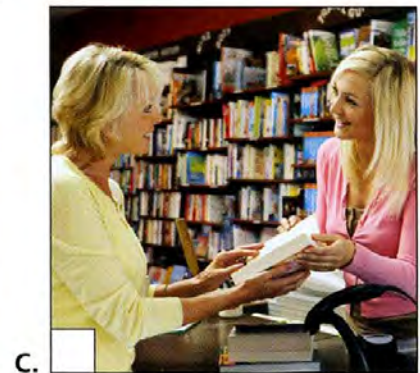
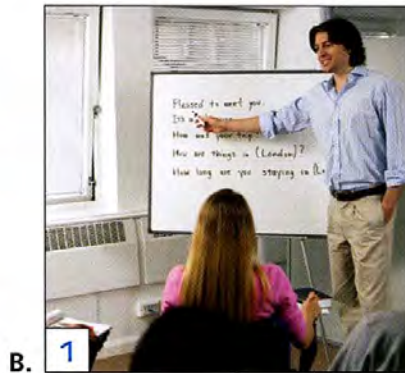
What will you think about when you look for a job?
Check (✓) your answers and compare them with a partner.

	Very important	Important	Not important
salary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
working hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
vacations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
commuting time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
interesting work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
colleagues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
job security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
other: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



CD 2-2 Listening 1

People are talking about their jobs. Listen and number the pictures.



Listening 2

CD 2-3 ▶ Task 1

What job does each person have?
Listen and circle the correct answer.



1. a. baker
b. manager
2. a. manager
b. bellhop
3. a. TV producer
b. chauffeur
4. a. technician
b. administrative assistant
5. a. reporter
b. photographer
6. a. cashier
b. server

CD 2-3 ▶ Task 2

Listen again. Circle the correct answer.

1. She _____.
 a. does not have a lot of experience
b. has been working there awhile
c. works at a theater
2. He _____.
a. works in the manager's office
b. meets interesting people
c. hates the work
3. He _____.
a. sees the TV producer every day
b. helps with movie productions
c. doesn't know how to drive
4. She _____.
a. thinks the salary is good
b. is looking for another job
c. likes her co-workers
5. He _____.
a. works for a magazine
b. writes about sports news
c. isn't famous
6. She _____.
a. works there only part time
b. is a cashier
c. doesn't work anymore

))) Listening 3

CD 2-4 ► Task 1

People are talking about their jobs. Which statement is true? Listen and circle the correct answer.

1. He _____.
 - a. does all of his work on the telephone
 - b. spends a lot of time talking to people
 - c. has worked there a short time
 - d. is looking for a new job
2. She _____.
 - a. has a boss
 - b. works for a large company
 - c. has two big clients
 - d. needs more work
3. He _____.
 - a. has a new restaurant
 - b. is very busy on the weekends
 - c. has very little to do
 - d. often does the cooking
4. She _____.
 - a. likes meeting people
 - b. doesn't really like traveling
 - c. never has a break during a flight
 - d. doesn't like the money



CD 2-4 ► Task 2

Listen again. Circle the word that each person uses to describe his or her job.

- | | | | |
|---|-----------------|-------------|-----------------|
| 1. a. hard | 2. a. creative | 3. a. easy | 4. a. difficult |
| b. quiet | b. boring | b. relaxing | b. easy |
| <input checked="" type="radio"/> c. interesting | c. easy | c. lonely | c. tough |
| d. boring | d. unsuccessful | d. tough | d. well-paid |

Pronunciation

Intonation of yes/no questions

Pronunciation Help

Use rising intonation for yes/no questions.

CD 2-5 ▶ Task 1

Listen and repeat.

- | | |
|------------------------------|------------------------|
| 1. Do you like it there? | Is it fun? |
| 2. Do you enjoy teaching? | Is it interesting? |
| 3. Do you work in an office? | Is it a full-time job? |

▶ Task 2

Read the questions to a partner. Be sure to use the correct intonation.

Dictation

CD 2-6 ▶ Task 1

Listen to the conversation. Write the missing words.

A: So, what do _____ ?

B: I'm a flight attendant.

A: That sounds interesting. Do you _____ a lot?

B: Yes. I've been to over 30 countries. _____ ? What do you do?

A: I am a manager in a restaurant.

B: Do you work on _____ ?

A: No. I travel on weekends. It's a great job!

▶ Task 2

Practice the conversation with a partner. Be sure to use the correct intonation.

Conversation

Work in pairs. Think of one good job and one bad job. Imagine you have one of these jobs. Take turns asking and answering questions about it. Try to guess what your partner's job is.



Getting Ready



What do you do to keep fit? Match each goal on the left with the correct suggestion on the right. Compare your answers with a partner.

- | | |
|-----------------------------------|--------------------------------------|
| 1. have a healthier diet <u>c</u> | a. do lots of sit-ups |
| 2. tighten stomach muscles ____ | b. join a health club with a pool |
| 3. put on weight ____ | c. eat less meat and more vegetables |
| 4. swim regularly ____ | d. lift weights every other day |
| 5. get some outdoor exercise ____ | e. take up jogging |

CD 2-7 Listening 1

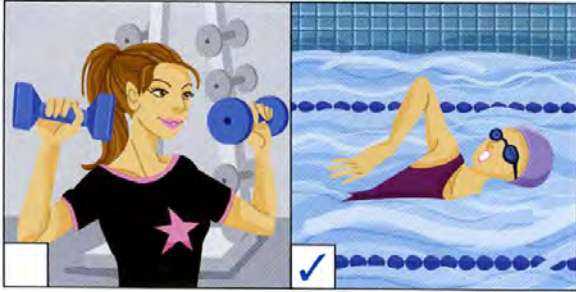
People are talking about New Year's resolutions. What is each person going to do? Listen and circle the correct answer.


- | | | |
|---|-----------------------|------------------------|
| 1. <input checked="" type="radio"/> a. do more exercise | 3. a. do more walking | 5. a. eat less meat |
| b. put on weight | b. take up jogging | b. lose some weight |
| 2. a. learn to swim | 4. a. join a gym | 6. a. take up jogging |
| b. give up smoking | b. put on weight | b. start doing sit-ups |

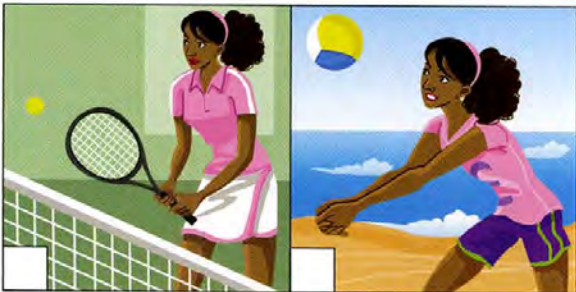
Listening 2


CD 2-8 ▶ Task 1


Which kind of exercise does each person prefer now? Listen and check (✓) the correct picture.


1.  a. b.

2.  a. b.

3.  a. b.

4.  a. b.

5.  a. b.

6.  a. b.

CD 2-8 ▶ Task 2

Listen again. Circle the reason each person likes the kind of exercise he or she does now.

1. a. It's not fun.
 b. It's a good place to meet people.
2. a. He does it indoors.
 b. He listens to the ocean as he does it.
3. a. It's fun.
 b. It's not easy to find a place to play.
4. a. It's easy to do it.
 b. She can do it almost anywhere.
5. a. It took a short time to learn.
 b. He doesn't usually ride it on busy streets.
6. a. It's cheap to do.
 b. It's not as easy as it looks.

Listening 3

CD 2-9 ► Task 1

People are talking about exercise. Listen and check (✓) the activities they do or do not do now.



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آموزش زبان انگلیسی امید

	Does	Doesn't do
1. Brandon		
a. swimming	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. jogging	<input type="checkbox"/>	<input type="checkbox"/>
c. bicycling	<input type="checkbox"/>	<input type="checkbox"/>
2. Alicia		
a. jogging	<input type="checkbox"/>	<input type="checkbox"/>
b. aerobics	<input type="checkbox"/>	<input type="checkbox"/>
c. weightlifting	<input type="checkbox"/>	<input type="checkbox"/>
3. Ian		
a. tennis	<input type="checkbox"/>	<input type="checkbox"/>
b. golf	<input type="checkbox"/>	<input type="checkbox"/>
c. weightlifting	<input type="checkbox"/>	<input type="checkbox"/>
4. Katie		
a. weightlifting	<input type="checkbox"/>	<input type="checkbox"/>
b. swimming	<input type="checkbox"/>	<input type="checkbox"/>
c. jogging	<input type="checkbox"/>	<input type="checkbox"/>



CD 2-9 ► Task 2

Listen again. What sport does each person want to try? Write the correct letter.

- | | |
|---------------------|-------------|
| 1. Brandon <u>b</u> | a. swimming |
| 2. Alicia ____ | b. tennis |
| 3. Ian ____ | c. biking |
| 4. Katie ____ | d. golf |

Pronunciation

Reduction of *used to* and *use to*

CD 2-10 ▶ **Task 1**

Listen and repeat.

1. I *used to* lift weights.
2. I *didn't use to* exercise.
3. She *used to* play tennis.
4. He *didn't use to* eat right.
5. We *used to* take walks.
6. They *didn't use to* run.

▶ **Task 2**

Read the sentences to a partner. Be sure to reduce *used to* and *use to*.

Pronunciation Help	
How we spell it	How we say it
used to	usetə
use to	usetə

Dictation

CD 2-11 ▶ **Task 1**

Listen to the conversation. Write the missing words.

A: What did you do in the past that you don't do now?

B: Well, I didn't _____ workout very much.

A: So what do you do now?

B: Now, I run every day in the park. I used to _____, but now I love it!

A: I _____ weights and use the machines at the gym.

B: And now?

A: Now I ride my bike a lot. I didn't _____ outdoors, but now I really enjoy it.

▶ **Task 2**

Practice the conversation with a partner. Be sure to reduce *used to* and *use to*.

Conversation

Work in pairs. Think about something you do now that you didn't use to do. Then tell your partner about it.

Getting Ready

Do people use these responses to accept or refuse an invitation? Check (✓) your answers and compare them with a partner.



	Accept	Refuse
1. Sorry, I'd love to, but I have other plans.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. Thanks. I'd love to.	<input type="checkbox"/>	<input type="checkbox"/>
3. That sounds great. Thanks.	<input type="checkbox"/>	<input type="checkbox"/>
4. Sorry, I don't think I can.	<input type="checkbox"/>	<input type="checkbox"/>
5. Maybe some other time.	<input type="checkbox"/>	<input type="checkbox"/>
6. Sure. That sounds great.	<input type="checkbox"/>	<input type="checkbox"/>
7. I'd love to, but . . .	<input type="checkbox"/>	<input type="checkbox"/>

CD 2-12 Listening 1

What is each invitation for? Listen and circle the correct answer.

- | | |
|---|---|
| 1. a. go to see a movie
(b.) go for a snack | 4. a. go somewhere before class
b. go to a cafe |
| 2. a. go to the health club
b. go to the beach | 5. a. come over for dinner
b. go to a restaurant |
| 3. a. see a movie
b. rent a DVD | 6. a. rent a DVD
b. go to the movies |

))) Listening 2

CD 2-13 ► Task 1

Does each person accept or refuse the invitation? Listen and circle the correct answer.



- | | | |
|----------------------------------|---------------------------|---------------------------|
| 1. a. accept
b. refuse | 3. a. accept
b. refuse | 5. a. accept
b. refuse |
| 2. a. accept
b. refuse | 4. a. accept
b. refuse | 6. a. accept
b. refuse |

CD 2-13 ► Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. Melanie doesn't like musicals.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Jake goes to the park often.	<input type="checkbox"/>	<input type="checkbox"/>
3. Sarah has stayed home every night this week.	<input type="checkbox"/>	<input type="checkbox"/>
4. Ben doesn't have tickets to the game.	<input type="checkbox"/>	<input type="checkbox"/>
5. Jen studies Spanish.	<input type="checkbox"/>	<input type="checkbox"/>
6. Steven only wants to see the match.	<input type="checkbox"/>	<input type="checkbox"/>

Listening 3

CD 2-14 ► Task 1

Listen to the invitations on Erin's voicemail. Are the statements true or false? Check (✓) the correct answer.



	True	False
1. a. The invitation is to watch a baseball game.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Friends from school will be there.	<input type="checkbox"/>	<input type="checkbox"/>
c. They'll go out to eat.	<input type="checkbox"/>	<input type="checkbox"/>
d. The meeting time is 9:00 p.m.	<input type="checkbox"/>	<input type="checkbox"/>
2. a. The invitation is for lunch on Saturday.	<input type="checkbox"/>	<input type="checkbox"/>
b. It's a surprise birthday party for Meg.	<input type="checkbox"/>	<input type="checkbox"/>
c. The meeting time is noon.	<input type="checkbox"/>	<input type="checkbox"/>
d. Everyone should bring a gift.	<input type="checkbox"/>	<input type="checkbox"/>
3. a. It's an invitation to the theater.	<input type="checkbox"/>	<input type="checkbox"/>
b. The concert is on Saturday.	<input type="checkbox"/>	<input type="checkbox"/>
c. An Australian rock group is playing.	<input type="checkbox"/>	<input type="checkbox"/>
d. They'll have dinner before the concert.	<input type="checkbox"/>	<input type="checkbox"/>
4. a. The invitation is to play tennis.	<input type="checkbox"/>	<input type="checkbox"/>
b. Some friends are meeting on Sunday afternoon.	<input type="checkbox"/>	<input type="checkbox"/>
c. The meeting time is 2:00 p.m.	<input type="checkbox"/>	<input type="checkbox"/>
d. Afterwards, they'll have dinner and see a movie.	<input type="checkbox"/>	<input type="checkbox"/>

CD 2-14 ► Task 2

Listen again. Should Erin call back or will the person call her again? Circle the correct answer.

- | | |
|--|--------------------------------|
| 1. <input checked="" type="radio"/> a. Erin should call. | 3. a. Erin should call. |
| b. The caller will call again. | b. The caller will call again. |
| 2. a. Erin should call. | 4. a. Erin should call. |
| b. The caller will call again. | b. The caller will call again. |

Pronunciation

Reduction of *Do you* and *Are you*

CD 2-15 ▶ **Task 1**

Listen and repeat.

1. *Do you* have any plans?
2. *Do you* want to go?
3. *Do you* like tennis?
4. *Are you* sure?
5. *Are you* free?
6. *Are you* coming?

▶ **Task 2**

Read the questions to a partner. Be sure to reduce *Do you* and *Are you*.

Pronunciation Help	
How we spell it	How we say it
Do you	Doya
Are you	Areya

Dictation

CD 2-16 ▶ **Task 1**

Listen to the conversation. Write the missing words.

A: Hey, Jen. _____ this weekend?

B: Maybe. Do you have some plans?

A: Yes. _____ pop music?

B: Sure. Why?

A: I've got tickets for the pop music festival at Reed Hall. _____ to come with me?

B: Do you have _____ night or Saturday night?

A: Saturday night.

B: Great! I'd love to!

▶ **Task 2**

Practice the conversation with a partner. Be sure to reduce *Do you* and *Are you*.

Conversation

Work in pairs. Think of an event and plan the time and date. Take turns inviting each other to the event and accepting the invitation.

Getting Ready

Match each place with the pictures below. Compare your answers with a partner.

a. classroom

b. library

c. campus bookstore

d. gym

e. cafeteria

f. professor's office



CD 2-17 Listening 1

Where is each conversation taking place? Listen and circle the correct answer.

1. a. campus bookstore

b. cafeteria

3. a. classroom

b. professor's office

5. a. professor's office

b. classroom

2. a. library

b. campus bookstore

4. a. cafeteria

b. campus bookstore

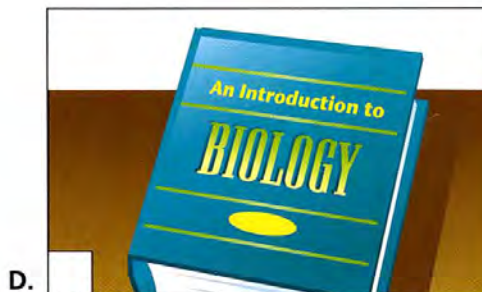
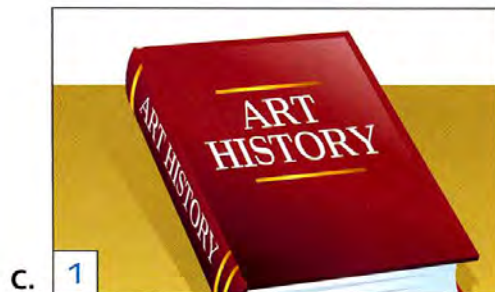
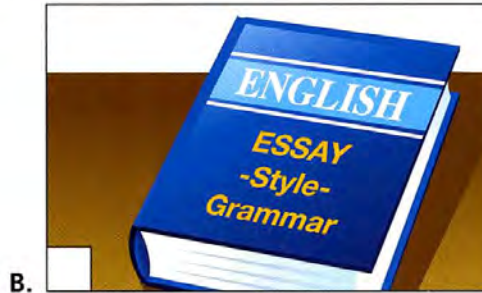
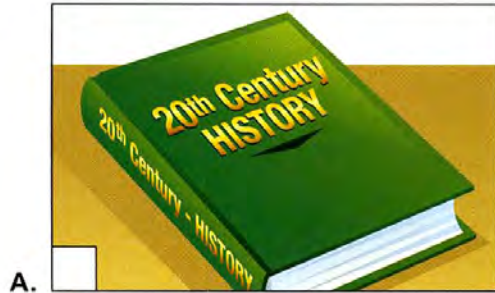
6. a. classroom

b. gym

Listening 2

CD 2-18 ► Task 1

People are discussing classes they are taking. Listen and number the pictures.



CD 2-18 ► Task 2

Listen again. Are the statements true or false? Listen and check (✓) the correct answer.

	True	False
1. There isn't much reading in this class.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. Students do experiments in this class.	<input type="checkbox"/>	<input type="checkbox"/>
3. The teacher in this class is unfair.	<input type="checkbox"/>	<input type="checkbox"/>
4. There's a lot of homework for this class.	<input type="checkbox"/>	<input type="checkbox"/>
5. The professor is interesting.	<input type="checkbox"/>	<input type="checkbox"/>
6. This class meets in a lab.	<input type="checkbox"/>	<input type="checkbox"/>

Listening 3

CD 2-19 ▶ Task 1

People are talking about their schools. Listen and check (✓) their opinions about each school.



1.

	Positive	Negative
campus	<input checked="" type="checkbox"/>	<input type="checkbox"/>
teachers	<input type="checkbox"/>	<input type="checkbox"/>
schedule	<input type="checkbox"/>	<input type="checkbox"/>
students	<input type="checkbox"/>	<input type="checkbox"/>

3.

	Positive	Negative
classes	<input type="checkbox"/>	<input type="checkbox"/>
students	<input type="checkbox"/>	<input type="checkbox"/>
clubs	<input type="checkbox"/>	<input type="checkbox"/>
campus	<input type="checkbox"/>	<input type="checkbox"/>

2.

	Positive	Negative
campus	<input type="checkbox"/>	<input type="checkbox"/>
gym	<input type="checkbox"/>	<input type="checkbox"/>
teachers	<input type="checkbox"/>	<input type="checkbox"/>
schedule	<input type="checkbox"/>	<input type="checkbox"/>

4.

	Positive	Negative
teachers	<input type="checkbox"/>	<input type="checkbox"/>
campus	<input type="checkbox"/>	<input type="checkbox"/>
schedule	<input type="checkbox"/>	<input type="checkbox"/>
students	<input type="checkbox"/>	<input type="checkbox"/>

CD 2-19 ▶ Task 2

Listen again. What phrase completes each statement? Write the correct letter.

1. The teachers c
 2. The gym ____
 3. The campus ____
 4. The students ____
- a. is modern and looks nice.
 - b. are different here.
 - c. are not interested in teaching.
 - d. has an outdoor cafe.

Pronunciation

Intonation of words in a series

CD 2-20 ▶ Task 1

Listen and repeat.

1. I like the campus, the classes, and the teachers.
2. She likes the food, the people, and the sports.
3. I don't like my schedule, my teachers, or the homework.

▶ Task 2

Read the sentences to a partner. Be sure to use the correct intonation.

Pronunciation Help

When listing a series, use falling intonation for the last item in a series and rising intonation for earlier items.

Dictation

CD 2-21 ▶ Task 1

Listen to the conversation. Write the missing words.

A: So, how do you like your school?

B: Well, I like some things, but I _____ things.

A: Such as?

B: I like the _____, the _____, and the _____. But I don't like the food, the gym, or the clubs. How about you?

A: Just the opposite! I really like the _____, the _____, and the _____.

B: What don't you like?

A: I guess I _____ the classes, the teachers, and the homework!

▶ Task 2

Practice the conversation with a partner. Be sure to use the correct intonation.

Conversation

Work in pairs. What do you like about your school? What don't you like about your school? Take turns talking about what you like and dislike about your school.

TACTICS FOR TESTING
PAGE 102

Hobbies and Pastimes

Getting Ready



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آموزش زبان انگلیسی امید

Who would most enjoy these hobbies and pastimes? Check (✓) your answers and compare them with a partner. There may be more than one answer.

	Young child	Teenager	Adult	Retired person
gardening	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
cooking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
playing sports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
hiking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
collecting comic books	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
playing video games	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
surfing the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

CD 2-22 Listening 1

People are talking about hobbies and pastimes. Listen and number the pictures.



Listening 2

CD 2-23 ▶ Task 1



Which activity does each person enjoy doing now? Listen and circle the correct answer.

1. Zach
 - a. playing basketball
 - b. painting
 - c. hiking
2. Erica
 - a. collecting baseball cards
 - b. collecting comic books
 - c. gardening
3. Brian
 - a. watching videos
 - b. hiking
 - c. playing video games
4. Evan
 - a. collecting stamps
 - b. collecting paintings
 - c. collecting baseball cards
5. Danielle
 - a. painting
 - b. writing children's books
 - c. reading
6. Marcus
 - a. reading the newspaper
 - b. playing golf
 - c. reading books

CD 2-23 ▶ Task 2

Listen again. What does each speaker like best about his or her current hobby or pastime? Write the correct letter.

1. Zach d
 - a. the flowers
 - b. looking at his collection
 - c. creating pictures
 - d. using bright colors
 - e. looking at the blue sky
 - f. making great friends
2. Erica ____
3. Brian ____
4. Evan ____
5. Danielle ____
6. Marcus ____

Listening 3

CD 2-24 ► Task 1

People are talking about their interests. Listen and check (✓) two suitable hobbies for each person.



1. Steve
 - surfing the Internet
 - gardening
 - bird watching
 - hiking
2. Christine
 - music
 - bird watching
 - gardening
 - cooking
3. Joe
 - sports
 - hiking
 - music
 - surfing the Internet
4. Amy
 - hiking
 - reading
 - sports
 - surfing the Internet

CD 2-24 ► Task 2

Listen again. What is one activity each person likes doing? Circle the correct answer.

1. a. enjoying nature
 - b. hiking
 - c. sitting in a cafe
2. a. bird watching
 - b. visiting the countryside
 - c. getting together with friends
3. a. surfing the Internet
 - b. exercising
 - c. playing the guitar
4. a. learning something new
 - b. going to parties
 - c. working out at the gym

Pronunciation

Syllable stress in words

CD 2-25 ▶ Task 1

Listen and repeat.

1. báseball 2. cóoking 3. gárdening 4. réstaurants 5. híking 6. páinting

CD 2-26 ▶ Task 2

Listen. Mark the stressed syllable in the underlined words. Then read the sentences to a partner.

1. He collects cómic books. 2. They love pláying golf. 3. She enjoys watching videós.

Pronunciation Help

Tap your desk as you say the words. It will help you hear which syllables are stressed.

Dictation

CD 2-27 ▶ Task 1

Listen to the conversation. Write the missing words.

A: What do you do in your free time, Lara?

B: I used to enjoy _____, but now I like _____ and _____.

A: Oh, not me! I enjoy collecting things. I collect _____ cards.

B: Do you do anything else?

A: Yes, I really enjoy _____ the Internet and listening to _____.

B: Do you play any sports?

A: I go _____ and _____ in the winter. How about you?

B: I like summer sports. I enjoy _____ and _____.

▶ Task 2

Practice the conversation with a partner. Be sure to stress the correct syllable in the missing words.

Conversation

Work in pairs. Think about your own hobbies and pastimes. Ask and answer questions about them with your partner.

Shopping Problems

Getting Ready

Have you ever had these problems? Check (✓) your answers and compare them with a partner.

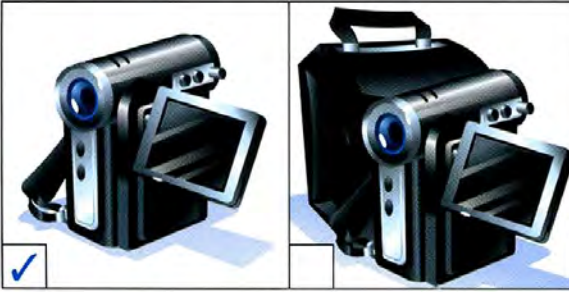
You bought something that _____.

- shrank when you washed it
- had a missing part
- was the wrong size
- didn't work
- changed color when you washed it
- was damaged
- was poorly made
- other: _____




CD 2-28))) Listening 1

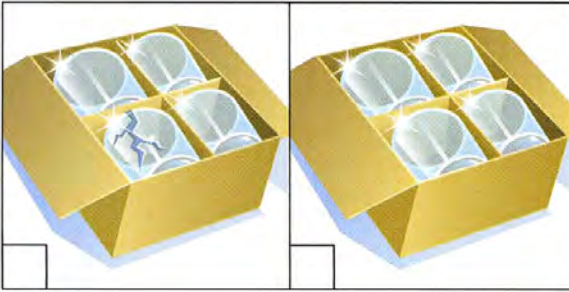
Which item did each person receive? Listen and check (✓) the correct picture.

1. 

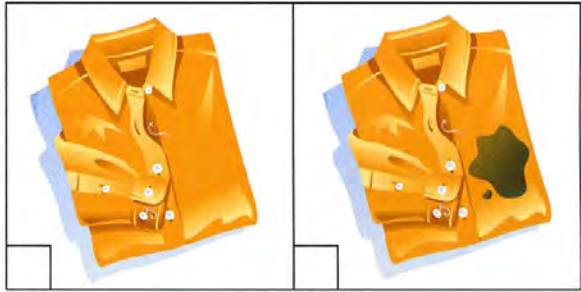
a. b.

2. 

a. b.

3. 

a. b.

4. 

a. b.

))) Listening 2

CD 2-29 ► Task 1

Customers are describing a problem. Listen and circle the correct answer.

1. a. She needs a bigger size.
b. She needs a smaller size.
2. a. The shoes are too small.
b. The shoes are damaged.
3. a. The lock is missing.
b. The lock isn't working.
4. a. The band is too big.
b. The band is broken.
5. a. The shirt has shrunk.
b. The buttons have come off the shirt.
6. a. The back doesn't close.
b. The shutter is broken.



CD 2-29 ► Task 2

Listen again. Are these statements true or false?
Check (✓) the correct answer.

	True	False
1. The clerk asks the customer to come back tomorrow.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. The clerk asks for the receipt.	<input type="checkbox"/>	<input type="checkbox"/>
3. The customer has to bring the briefcase back in a few days.	<input type="checkbox"/>	<input type="checkbox"/>
4. The customer should call the clerk by tonight.	<input type="checkbox"/>	<input type="checkbox"/>
5. The clerk asks the customer to fill out a form.	<input type="checkbox"/>	<input type="checkbox"/>
6. The customer needs to show the clerk the guarantee.	<input type="checkbox"/>	<input type="checkbox"/>

Pronunciation

Reduction of *need to* and *like to*

CD 2-31 ▶ Task 1

Listen and repeat.

1. I *need to* return this.
2. You *need to* show me the guarantee.
3. He *needs to* get another size.
4. I'd *like to* exchange these shoes.
5. She'd *like to* get a refund.
6. We'd *like to* get another one.

▶ Task 2

Read the sentences to a partner. Be sure to reduce *need to* and *like to*.

Pronunciation Help	
How we spell it	How we say it
need to	needta
like to	liketa

Dictation

CD 2-32 ▶ Task 1

Listen to the conversation. Write the missing words.

A: Can I help you?

B: Yes, I'd _____ this shirt. I need to get a larger one.

A: No problem.

B: And the color is wrong. I'd like to find a _____.

A: That's fine. Oh, and do you have your receipt?

B: Uh-oh, I think I forgot it. I _____ go home and get it.

A: Yes, I _____ your receipt.

B: Okay, I'll be right back.

▶ Task 2

Practice the conversation with a partner. Be sure to reduce *need to* and *like to*.

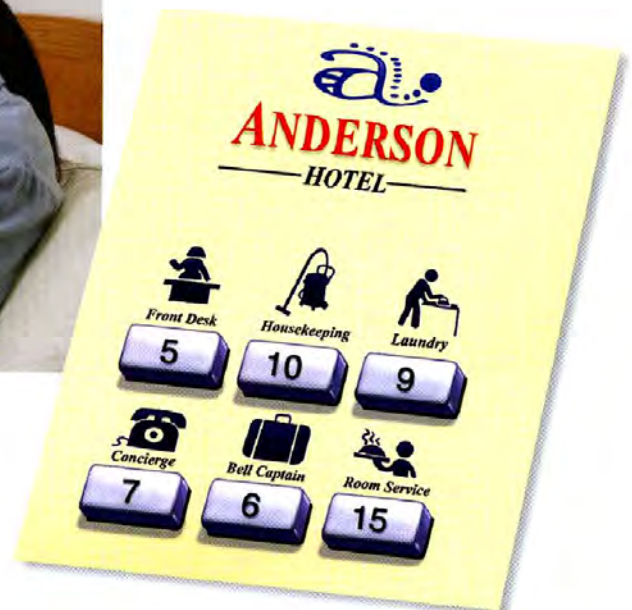
Conversation

Work in pairs. Think of something you recently bought. Imagine it has a problem. Take turns being a salesperson and a customer, and return the item to the store.

Hotel Services

Getting Ready

Which numbers in a hotel do you call for the following services?
Write the numbers next to the services. Compare answers with a partner.



- To order a meal in your room, dial 15.
- To get clothes dry cleaned, dial ____.
- To get help carrying your bags, dial ____.
- To get your room cleaned, dial ____.
- To get theater tickets, dial ____.
- To check if you have received mail, dial ____.

CD 2-33 Listening 1

People are making calls from their hotel rooms. Who is each person calling?
Listen and circle the correct answer.

- | | | |
|---|---|---|
| 1. <input checked="" type="radio"/> a. laundry
<input type="radio"/> b. room service | 3. <input type="radio"/> a. housekeeping
<input type="radio"/> b. room service | 5. <input type="radio"/> a. front desk
<input type="radio"/> b. room service |
| 2. <input type="radio"/> a. concierge
<input type="radio"/> b. bell captain | 4. <input type="radio"/> a. bell captain
<input type="radio"/> b. laundry | 6. <input type="radio"/> a. concierge
<input type="radio"/> b. housekeeping |

Listening 2

CD 2-34 ► Task 1

People are talking to a hotel receptionist. What does each person want to do? Listen and circle the correct answer.

- a. leave a message
b. check for packages
c. pick up mail
- a. move to a bigger room
b. move to a quieter room
c. move to a smoking room
- a. arrange for a taxi for the morning
b. arrange for a taxi for tonight
c. learn to set the alarm clock
- a. drive to a restaurant
b. eat something without meat
c. eat in the restaurant



CD 2-34 ► Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. The guest has no package.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. The guest hates the smell of smoke.	<input type="checkbox"/>	<input type="checkbox"/>
3. The guest can get ready in 30 minutes.	<input type="checkbox"/>	<input type="checkbox"/>
4. The guest can't order lasagna without meat.	<input type="checkbox"/>	<input type="checkbox"/>

Listening 3

CD 2-35 ► Task 1

People are talking about the hotels they are staying in. Listen and check (✓) their opinions about each hotel.

1.

	Good	Not Good
the restaurant	<input type="checkbox"/>	<input checked="" type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>
the room	<input type="checkbox"/>	<input type="checkbox"/>
the rates	<input type="checkbox"/>	<input type="checkbox"/>

2.

	Good	Not Good
the restaurant	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>
the room	<input type="checkbox"/>	<input type="checkbox"/>
the rates	<input type="checkbox"/>	<input type="checkbox"/>

3.

	Good	Not Good
the restaurant	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>
the room	<input type="checkbox"/>	<input type="checkbox"/>
the rates	<input type="checkbox"/>	<input type="checkbox"/>



4.

	Good	Not Good
the restaurant	<input type="checkbox"/>	<input type="checkbox"/>
the service	<input type="checkbox"/>	<input type="checkbox"/>
the room	<input type="checkbox"/>	<input type="checkbox"/>
the rates	<input type="checkbox"/>	<input type="checkbox"/>

CD 2-35 ► Task 2

Listen again. What phrase completes each statement? Write the correct letter.

- The hotel should have one restaurant that's a
 - The hotel should buy ____
 - The hotel should get ____
 - The hotel should have at least one ____
- just for adults.
 - a new manager.
 - cheap, casual restaurant.
 - softer mattresses.

Pronunciation

Reduction of the vowel sound in *can*

CD 2-36 ▶ Task 1

Listen and repeat.

1. *Can* I help you?
2. *Can* I get them tonight?
3. You *can* leave them here.
4. I *can't* open the window.
5. I *can't* find my key.
6. I *can't* connect to the Internet.

▶ Task 2

Read the sentences to a partner. Be sure to reduce the vowel sound in *can*.

Pronunciation Help

How we spell it	How we say it
can	kən
can't	kænt

Dictation

CD 2-37 ▶ Task 1

Listen to the conversation. Write the missing words.

A: _____ help you?

B: Yes. I can't open the window in my room. _____ get some help?

A: Certainly. Is there anything else?

B: Yes. I _____ the air conditioner off.

A: We can help with that. Is there anything else I can do?

B: Yes. I _____ to the Internet.

A: You need a password. I _____ up with it.

B: Thank you very much!

▶ Task 2

Practice the conversation with a partner. Be sure to reduce the vowel sound in *can*.

Conversation

Work in pairs. Imagine you are staying in a hotel. Ask your partner for something you need or something you need help with. Take turns being the guest and receptionist.



Getting Ready

Look at the pictures. What kind of movie does each one show?



Match each kind of movie on the left with the best description on the right.
Compare answers with a partner.

- | | |
|---|---|
| <ol style="list-style-type: none"> 1. romance <u> b </u> 2. western ____ 3. horror ____ 4. action ____ 5. science fiction ____ 6. comedy ____ | <ol style="list-style-type: none"> a. A movie about events that take place in the future or in other parts of the universe. b. A movie that tells a love story. c. A movie about life in the west of the United States in the nineteenth century. d. A movie that tries to scare the audience. e. A movie that tries to make people laugh. f. A movie with a fast-moving story that is full of danger and excitement. |
|---|---|

CD 2-38 Listening 1

What kind of movie does each person describe? Listen and circle the correct answer.

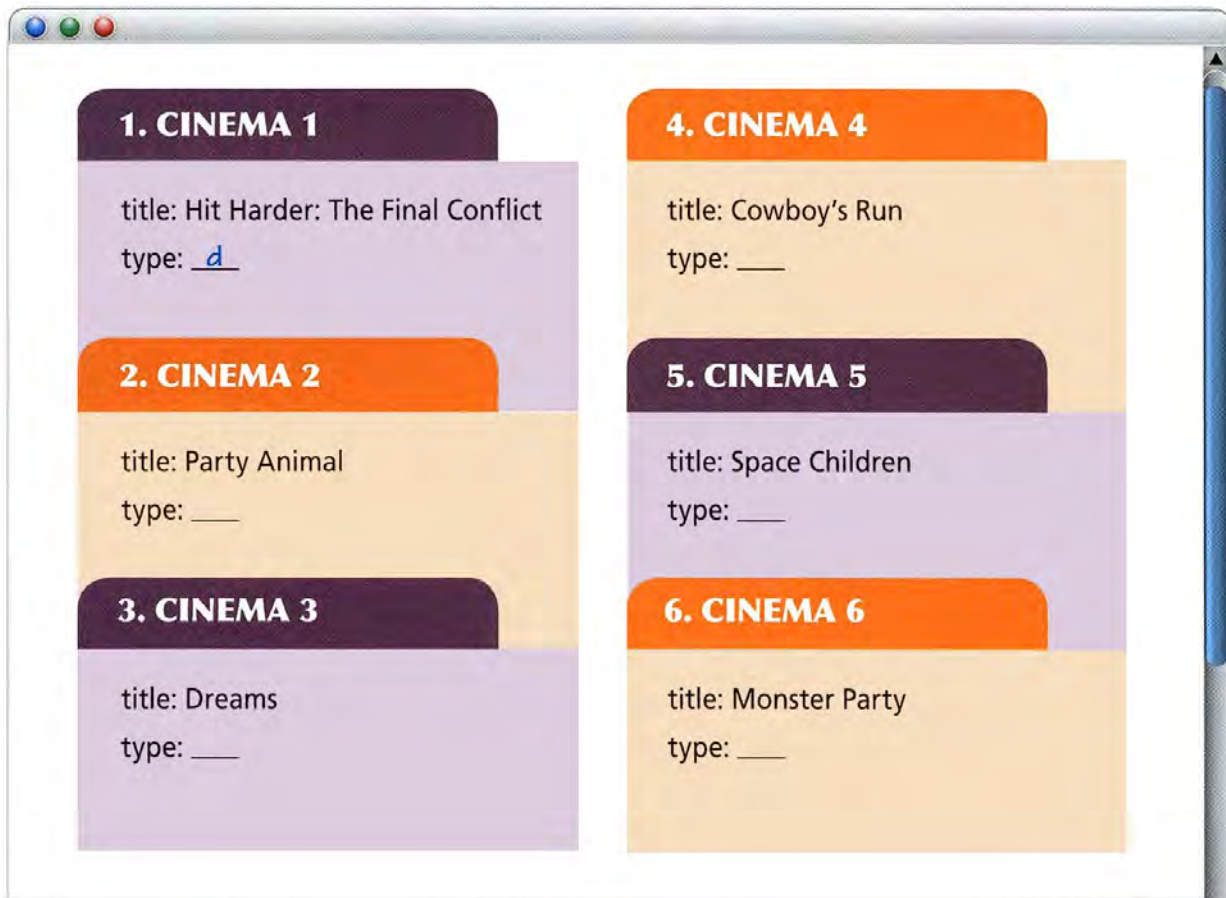
- | | | |
|--|--|---|
| <ol style="list-style-type: none"> 1. a. science fiction
 (b.) action 2. a. action
 b. comedy | <ol style="list-style-type: none"> 3. a. horror
 b. western 4. a. science fiction
 b. comedy | <ol style="list-style-type: none"> 5. a. romance
 b. western 6. a. action
 b. science fiction |
|--|--|---|

Listening 2

CD 2-39 ▶ Task 1

People are looking at information about movies on a website. What type of movie is it? Listen and write the correct letter.

- a. western b. comedy c. horror d. action e. science fiction f. romance



CD 2-39 ▶ Task 2

Listen again. Write the show times.

Cinema 1 2:30, 4:45, 7:30, 10:00

Cinema 2 _____

Cinema 3 _____

Cinema 4 _____

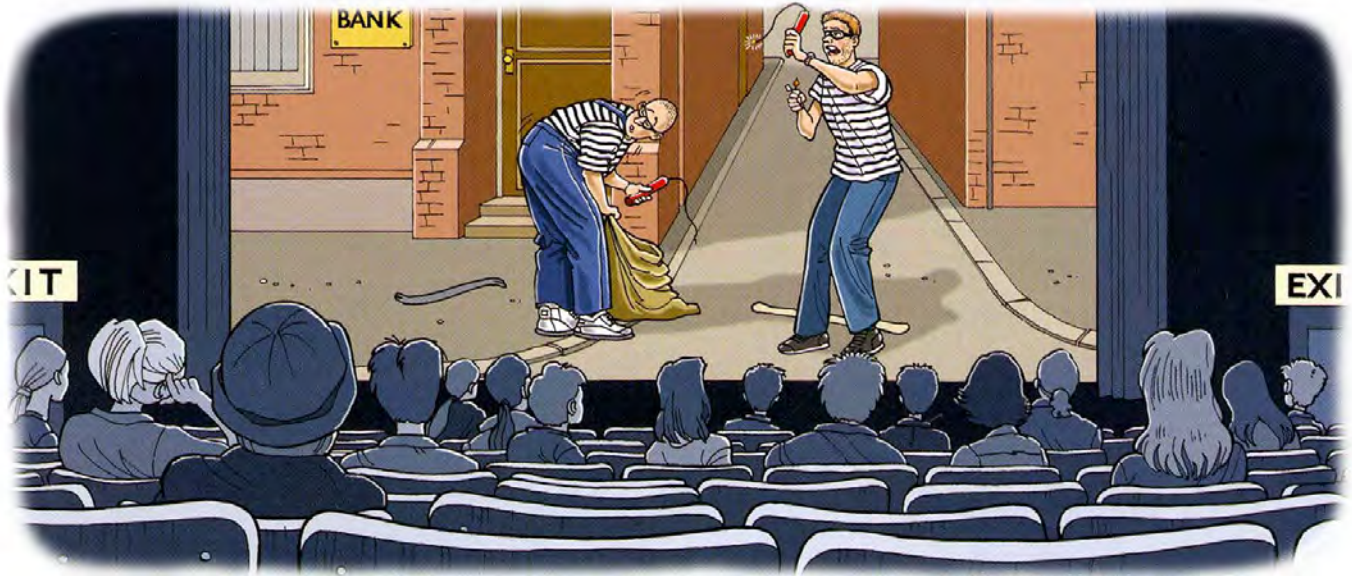
Cinema 5 _____

Cinema 6 _____

Listening 3

CD 2-40 ▶ Task 1

People are talking about movies. What did they like or not like about each movie? Listen and check (✓) the correct answers.



1.

	Liked	Didn't like
the story	<input type="checkbox"/>	<input checked="" type="checkbox"/>
the acting	<input type="checkbox"/>	<input type="checkbox"/>
the ending	<input type="checkbox"/>	<input type="checkbox"/>
the music	<input type="checkbox"/>	<input type="checkbox"/>

3.

	Liked	Didn't like
the story	<input type="checkbox"/>	<input type="checkbox"/>
the acting	<input type="checkbox"/>	<input type="checkbox"/>
the ending	<input type="checkbox"/>	<input type="checkbox"/>
the music	<input type="checkbox"/>	<input type="checkbox"/>

2.

	Liked	Didn't like
the story	<input type="checkbox"/>	<input type="checkbox"/>
the acting	<input type="checkbox"/>	<input type="checkbox"/>
the ending	<input type="checkbox"/>	<input type="checkbox"/>
the music	<input type="checkbox"/>	<input type="checkbox"/>

4.

	Liked	Didn't like
the story	<input type="checkbox"/>	<input type="checkbox"/>
the acting	<input type="checkbox"/>	<input type="checkbox"/>
the ending	<input type="checkbox"/>	<input type="checkbox"/>
the music	<input type="checkbox"/>	<input type="checkbox"/>

CD 2-40 ▶ Task 2

Listen again. Does each person recommend the movie or not? Check (✓) the correct answer.

1. yes
 no
2. yes
 no
3. yes
 no
4. yes
 no

Pronunciation

Linked sounds *s* and *z*

CD 2-41 ▶ Task 1

Listen and repeat. Notice the linked sounds.

1. What was it about?
2. What's it about?
3. It's about a wedding.
4. Who was in it?
5. Who's in it?
6. She's in a new movie.

Pronunciation Help	
How we spell it	How we say it
is it	izit
was it	wazit
who's in	whozin
it's about	itsabout
what's it	whatsit
what's on	whatson

▶ Task 2

Read the sentences to a partner. Be sure to link the *s* and *z* sounds.

Dictation

CD 2-42 ▶ Task 1

Listen to the conversation. Write the missing words.

A: Hey, would you like to go to a movie tonight?

B: Yeah, I'd love to. _____ ?

A: *Hats off to Harry* is playing at the Gateway Theater. _____ a boy that gets lost, ends up in Hollywood, and becomes a big star.

B: _____ it?

A: Well, besides the boy, umm, Russell Hill.

B: Oh, _____ funny guy. Let's go!

▶ Task 2

Practice the conversation with a partner. Be sure to link the *s* and *z* sounds.

Conversation

Work in pairs. Think of two new movies. Take turns inviting each other to one of the movies. Ask what the movie is about before you accept the invitation.

TACTICS FOR TESTING
PAGE 104

Fears

Getting Ready

Are you afraid of any of the things below? Check (✓) your answers and compare them with a partner.

	Yes	No
heights	<input type="checkbox"/>	<input type="checkbox"/>
riding roller coasters	<input type="checkbox"/>	<input type="checkbox"/>
spiders	<input type="checkbox"/>	<input type="checkbox"/>
snakes	<input type="checkbox"/>	<input type="checkbox"/>
mice	<input type="checkbox"/>	<input type="checkbox"/>
cockroaches	<input type="checkbox"/>	<input type="checkbox"/>
bats	<input type="checkbox"/>	<input type="checkbox"/>
small spaces	<input type="checkbox"/>	<input type="checkbox"/>
scuba diving	<input type="checkbox"/>	<input type="checkbox"/>
flying on airplanes	<input type="checkbox"/>	<input type="checkbox"/>
driving on freeways	<input type="checkbox"/>	<input type="checkbox"/>
other: _____	<input type="checkbox"/>	<input type="checkbox"/>



CD 3-2 Listening 1

What is happening in these pictures? Listen and number the pictures.



Listening 2

CD 3-3 ▶ Task 1

Look at the picture. What is she doing?

People are describing fears. Has each speaker's fear decreased over the years? Listen and check (✓) the correct answer.

- | | |
|--|---------------------------------|
| 1. <input checked="" type="checkbox"/> yes | 4. <input type="checkbox"/> yes |
| <input type="checkbox"/> no | <input type="checkbox"/> no |
| 2. <input type="checkbox"/> yes | 5. <input type="checkbox"/> yes |
| <input type="checkbox"/> no | <input type="checkbox"/> no |
| 3. <input type="checkbox"/> yes | 6. <input type="checkbox"/> yes |
| <input type="checkbox"/> no | <input type="checkbox"/> no |



CD 3-3 ▶ Task 2

Listen again. Circle the correct statement.

- a. She loved going to the zoo when she was a kid.

b. She was given a kitten for her birthday.
- a. A snake tried to bite her while she was hiking.

b. A snake bit her at the zoo.
- a. His friend hated spiders.

b. He studied spiders in college.
- a. He learned how to swim.

b. He went to the beach often when he was a kid.
- a. His friend was in a car accident.

b. He was in a car accident.
- a. She learned to fly a plane.

b. An airplane engineer explained how planes stay in the air.

Listening 3

CD 3-4 ▶ Task 1

People are talking about their fears. Is each statement true or false? Listen and check (✓) the correct answer.



	True	False
1. a. He has never had bad experiences in elevators.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. He doesn't like the feeling of not being able to get out.	<input type="checkbox"/>	<input type="checkbox"/>
2. a. She is afraid of waves.	<input type="checkbox"/>	<input type="checkbox"/>
b. She likes pools because there are lots of people around.	<input type="checkbox"/>	<input type="checkbox"/>
3. a. She is afraid of cats.	<input type="checkbox"/>	<input type="checkbox"/>
b. She has been chased by birds.	<input type="checkbox"/>	<input type="checkbox"/>
4. a. He doesn't mind looking out of windows on high floors.	<input type="checkbox"/>	<input type="checkbox"/>
b. He doesn't like flying.	<input type="checkbox"/>	<input type="checkbox"/>

CD 3-4 ▶ Task 2

Listen again. What problem does the fear cause for each person? Circle the correct answer.

- He can never use elevators.
 - He hates using stairs.
 - He has to use the elevator with someone else.
- She can't swim in a pool.
 - She can't swim in the ocean.
 - She can't be in crowds.
- She can't visit her friend with a bird.
 - She can't visit her friend with a cat.
 - She can't visit the beach with her friends.
- He can't work in a tall building.
 - He never travels.
 - He can't do some fun things with his kids.

Pronunciation

Sentence stress

CD 3-5 ▶ **Task 1**

Listen and repeat.

1. Ónce, I sát next to an áirplane enginéer.
2. Whén I was a kíd, I got stúck in an élevator.
3. Áfter we were in the áir for a whíle, I félt a lot bétter.
4. Thén when I wént to cóllege, I léarnéd about spídés.

▶ **Task 2**

Read the sentences to a partner. Be sure to stress the correct words and syllables.

Pronunciation Help

Tap your desk as you say the sentences. It will help you hear which words and syllables are stressed.

Dictation

CD 3-6 ▶ **Task 1**

Listen to the conversation. Write the missing words.

A: Are you afraid of anything?

B: Yes. I'm afraid of elevators. Once, when I was a kid, I got stuck in _____.

A: So what do you do when you have to take an elevator?

B: I try to _____! How about you?

A: I was afraid of insects when I was a kid.

B: How did you stop being _____ insects?

A: When I was in college, I studied insects in a _____. Now, I'm not afraid at all.

In fact, I think _____!

▶ **Task 2**

Practice the conversation with a partner. Be sure to stress the correct words and syllables.

Conversation

Work in pairs. Think of something that you were afraid of when you were a child. Ask and answer questions about what you were afraid of. Tell your partner if you're still afraid of it now.

Phone Messages

Getting Ready

Do you use your phone often? Think about the questions below. Discuss your answers with a partner.

1. How many phone calls do you make a day?
2. How many phone calls do you receive a day?
3. Who do you call most often?
4. How many text messages do you send a day?
5. How many text messages do you receive a day?
6. Who do you text most often?
7. What else do you use your cell phone for?
8. Do you prefer making phone calls or texting? Why?



CD 3-7 Listening 1

Listen to the messages on Lara's voicemail. Complete the information about each call.

1. Important Message

Name of caller: David

Telephone number: 981-2146

Best time to call: after _____

3. Important Message

Name of caller: Peter _____

Telephone number: _____

Best time to call: between ___ and ___

2. Important Message

Name of caller: Sarah

Telephone number: _____

Best time to call: between ___ and ___

4. Important Message

Name of caller: Linda Wong

Telephone number: _____

Best time to call: _____

Listening 2

CD 3-8 ► Task 1

Listen to these messages on Andre's voicemail. Circle the correct message.

- Pick up the car on Tuesday morning.
 - Pick up the car on Friday afternoon.
- ABC Express will deliver a package tomorrow.
 - ABC Express delivered a package today.
- Susan is inviting Andre to a party on Saturday.
 - Susan is telling Andre she will come to his party.
- The shirt has arrived.
 - The shirt hasn't arrived yet.
- Kathy cannot go to dinner.
 - Kathy can go to dinner after work.
- Dr. Costello can give Andre a dental appointment on Thursday.
 - Dr. Costello can give Andre a dental appointment on Tuesday.



CD 3-8 ► Task 2

Listen again. Does the caller want Andre to call back or will the caller phone again later? Check (✓) the correct answer.

	Andre should return the call.	The caller will telephone Andre.
1.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2.	<input type="checkbox"/>	<input type="checkbox"/>
3.	<input type="checkbox"/>	<input type="checkbox"/>
4.	<input type="checkbox"/>	<input type="checkbox"/>
5.	<input type="checkbox"/>	<input type="checkbox"/>
6.	<input type="checkbox"/>	<input type="checkbox"/>

Listening 3

CD 3-9 ▶ Task 1

Daniel is listening to messages on his voicemail at work. Is each statement true or false? Listen and check (✓) the correct answer.



	True	False
1. a. The message is from an airline company.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. The flights are confirmed.	<input type="checkbox"/>	<input type="checkbox"/>
c. Free transportation to the hotel is available.	<input type="checkbox"/>	<input type="checkbox"/>
d. The driver should not be tipped.	<input type="checkbox"/>	<input type="checkbox"/>
2. a. The message is from the mailroom.	<input type="checkbox"/>	<input type="checkbox"/>
b. The package is waiting.	<input type="checkbox"/>	<input type="checkbox"/>
c. The mailroom will deliver the package.	<input type="checkbox"/>	<input type="checkbox"/>
d. He received a letter.	<input type="checkbox"/>	<input type="checkbox"/>
3. a. The invitation is for dinner.	<input type="checkbox"/>	<input type="checkbox"/>
b. He wants to go to a Mexican restaurant.	<input type="checkbox"/>	<input type="checkbox"/>
c. He suggests a boat trip after the meal.	<input type="checkbox"/>	<input type="checkbox"/>
d. He will call again later.	<input type="checkbox"/>	<input type="checkbox"/>
4. a. The shirts can be picked up now.	<input type="checkbox"/>	<input type="checkbox"/>
b. The store is open until 9:00 p.m.	<input type="checkbox"/>	<input type="checkbox"/>
c. The cost is \$29.	<input type="checkbox"/>	<input type="checkbox"/>
d. You can pay by check or credit card.	<input type="checkbox"/>	<input type="checkbox"/>

CD 3-9 ▶ Task 2

Listen again. What is each caller's phone number? Write the answers.

- Mary 878-1990
- Peter _____
- Mike _____
- Mrs. Jones _____

Pronunciation

Intonation of phone numbers

CD 3-10 ▶ Task 1

Listen and repeat.

1. 415-555-6879 2. 404-619-4967 3. 555-212-6978

CD 3-11 ▶ Task 2

Listen. Mark arrows over the numbers where your voice rises and where it falls. Then read the sentences to a partner.

1. Call me at 878-858-1990. 2. I'm at 392-4592. 3. Her number is 451-760-6024.

Pronunciation Help

The number 0 in phone numbers is pronounced *oh*. 202 is pronounced *two-oh-two*.

Dictation

CD 3-12 ▶ Task 1

Listen to the conversation. Write the missing numbers.

A: Mike called today. He wants to go to the restaurant with us tonight.

B: Did he leave his number?

A: Yes. It's _____. He also asked us to invite Lisa.

B: Did he leave her number?

A: No, but I have it memorized. It's _____.

B: Got it. We should call the restaurant, too. I think their number is _____.

▶ Task 2

Practice the conversation with a partner. Be sure to use the correct intonation.

Conversation

Work in pairs. Imagine you are meeting your partner for the first time.

Write down each other's phone numbers.

Then check to see if you wrote the numbers correctly.

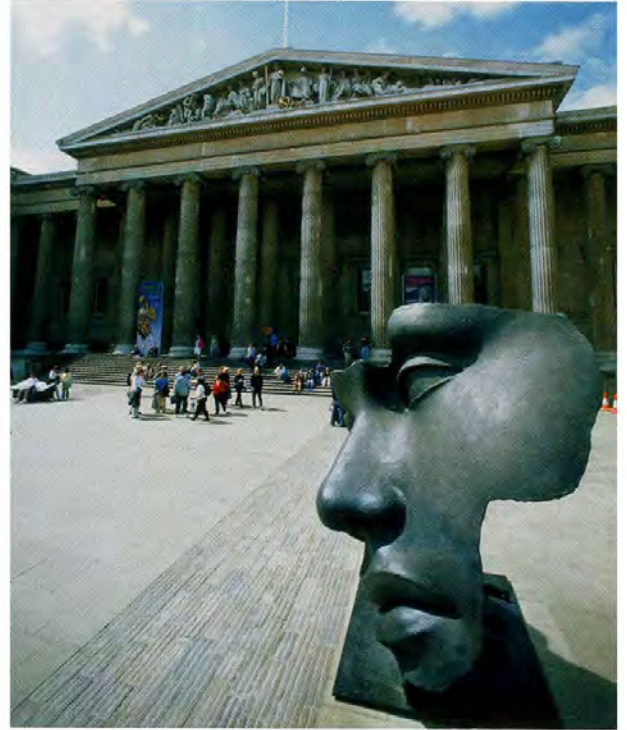
Touring a City

Getting Ready

Look at the picture. Where are the people?

What do you do when you visit a new city? Check (✓) your answers and compare them with a partner.

- visit museums
- visit churches or temples
- take a bus tour
- try local food
- go to the zoo
- buy souvenirs
- go shopping
- attend local cultural events
- other: _____



CD 3-13 Listening 1

People are visiting a city. Where are they? Listen and number the pictures.



Listening 2

CD 3-14 ► Task 1

Tour guides are describing some of the things people will see or do on a bus tour. Listen and circle the correct answers.

1. a. take pictures of the stars' houses
b. see Marilyn Monroe's house
 c. see Joe DiMaggio's house
 d. see James Dean's house
 e. see Arnold Schwarzenegger's house
2. a. go to the Empire State Building
 b. visit the Statue of Liberty
 c. take a taxi uptown
 d. have a picnic in Central Park
 e. go ice skating at Rockefeller Center
3. a. hike in the mountains
 b. visit a market
 c. eat food at the market
 d. go inside a temple
 e. touch the statues



4. a. see a cemetery
 b. go to a museum
 c. visit a famous person's grave
 d. go to the museum shop
 e. go to an open-air market

CD 3-14 ► Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. People can take pictures of the stars' houses.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. People can buy a photo of the ice rink.	<input type="checkbox"/>	<input type="checkbox"/>
3. People can buy many kinds of souvenirs.	<input type="checkbox"/>	<input type="checkbox"/>
4. People can't take pictures of the graves.	<input type="checkbox"/>	<input type="checkbox"/>

Listening 3

CD 3-15 ► Task 1

People are talking about the tours they took. What was good or bad about each tour? Listen and check (✓) the correct answer.



1.

	Good	Not good
the itinerary	<input type="checkbox"/>	<input checked="" type="checkbox"/>
the guide	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>
the price	<input type="checkbox"/>	<input type="checkbox"/>

3.

	Good	Not good
the itinerary	<input type="checkbox"/>	<input type="checkbox"/>
the guide	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>
the price	<input type="checkbox"/>	<input type="checkbox"/>

2.

	Good	Not good
the itinerary	<input type="checkbox"/>	<input type="checkbox"/>
the guide	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>
the price	<input type="checkbox"/>	<input type="checkbox"/>

4.

	Good	Not good
the itinerary	<input type="checkbox"/>	<input type="checkbox"/>
the guide	<input type="checkbox"/>	<input type="checkbox"/>
the food	<input type="checkbox"/>	<input type="checkbox"/>
the price	<input type="checkbox"/>	<input type="checkbox"/>

CD 3-15 ► Task 2

Listen again. Would each person recommend the tour? Check (✓) the correct answer.

1. yes
 no

2. yes
 no

3. yes
 no

4. yes
 no

Pronunciation

Reduction of *-est* in superlatives

CD 3-16 ▶ **Task 1**

Listen and repeat.

1. It's the *tallest* building in New York City.
2. Mt. Whitney is the *highest* mountain in California.
3. This is the *biggest* shopping mall in the world.
4. It's the *largest* city in Latin America.
5. It's the *shortest* train track.
6. This is the *oldest* theater in the city.

▶ **Task 2**

Read the sentences to a partner. Be sure to reduce *-est* in the superlatives.

Pronunciation Help

How we spell it	How we say it
biggest	biggus
oldest	oldus
tallest	tallus

Dictation

CD 3-17 ▶ **Task 1**

Listen to the conversation. Write the missing words.

A: What did you see on your tour?

B: We first saw the Grant House. It's _____ building in the city.

A: Nice. What else did you see?

B: Then we visited the park. It's one of the _____ in the country. After that, we went to the top of the mountain.

A: Oh, I bet the view was great. Isn't that one of the _____ in the state?

B: Yes. Actually, it's the _____ in the country. The view _____.

▶ **Task 2**

Practice the conversation with a partner. Be sure to reduce *-est* in the superlatives.

Conversation

Work in pairs. Imagine you and your partner are going to take a visitor on a tour of your town or city. Talk about what your visitor should see and why.

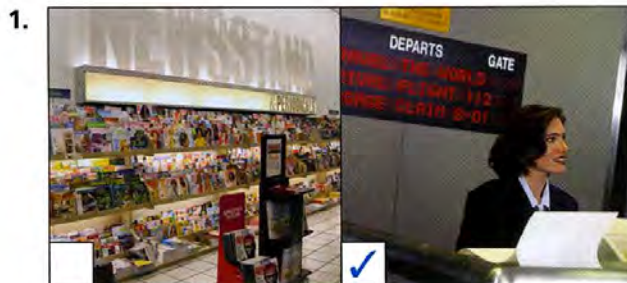
Getting Ready

Match each activity on the left with the correct place on the right.
Compare answers with a partner.

- | | |
|--|--------------------------------|
| 1. freshen up after a flight <u>d</u> | a. arrivals area |
| 2. board a flight ____ | b. baggage claim area |
| 3. meet a friend arriving on a flight ____ | c. newsstand |
| 4. get flight information ____ | d. restroom |
| 5. change money ____ | e. shuttle bus stop |
| 6. pick up suitcases after a flight ____ | f. departure gate |
| 7. buy a magazine ____ | g. currency exchange |
| 8. take a bus to a different terminal ____ | h. arrival and departure board |

CD 3-18 Listening 1

Where do these people want to go? Listen and check (✓) the correct picture.



a. b.



a. b.



a. b.



a. b.

Listening 2

CD 3-19 ▶ Task 1

What are these people talking about?
Listen and circle the correct answer.

1. a. directions
 b. flight insurance
 c. flight information
2. a. ticketing information
 b. a flight departure time
 c. a flight arrival time
3. a. transportation to the hotel
 b. hotel prices
 c. car rentals
4. a. customs and immigration
 b. shopping
 c. ATM machines



CD 3-19 ▶ Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. a. He needs to find Terminal B.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. The bus leaves in twenty minutes.	<input type="checkbox"/>	<input type="checkbox"/>
c. He doesn't need to buy a ticket.	<input type="checkbox"/>	<input type="checkbox"/>
2. a. The clerk doesn't help the man.	<input type="checkbox"/>	<input type="checkbox"/>
b. The flight arrival time will appear later.	<input type="checkbox"/>	<input type="checkbox"/>
c. The man should check the monitor in 50 minutes.	<input type="checkbox"/>	<input type="checkbox"/>
3. a. There are maps on Level 1.	<input type="checkbox"/>	<input type="checkbox"/>
b. She plans to drive to the hotel.	<input type="checkbox"/>	<input type="checkbox"/>
c. The hotel is near the airport.	<input type="checkbox"/>	<input type="checkbox"/>
4. a. There aren't a lot of stores to choose from.	<input type="checkbox"/>	<input type="checkbox"/>
b. She doesn't have to go through customs and immigration first.	<input type="checkbox"/>	<input type="checkbox"/>
c. She can't use credit cards.	<input type="checkbox"/>	<input type="checkbox"/>

Listening 3

CD 3-20 ► Task 1

People are talking about airports in different cities. Listen and check (✓) the correct answers.



1.	Good	Not good
the location	<input checked="" type="checkbox"/>	<input type="checkbox"/>
the transportation	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>
the check-in	<input type="checkbox"/>	<input type="checkbox"/>

3.	Good	Not good
the location	<input type="checkbox"/>	<input type="checkbox"/>
the transportation	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>
the check-in	<input type="checkbox"/>	<input type="checkbox"/>

2.	Good	Not good
the location	<input type="checkbox"/>	<input type="checkbox"/>
the transportation	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>
the check-in	<input type="checkbox"/>	<input type="checkbox"/>

4.	Good	Not good
the location	<input type="checkbox"/>	<input type="checkbox"/>
the transportation	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>
the check-in	<input type="checkbox"/>	<input type="checkbox"/>

CD 3-20 ► Task 2

Listen again. What phrase completes each statement? Write the correct letter.

- | | |
|---|--------------------------------------|
| 1. The airport should put in <u> b </u> | a. some more check-in counters. |
| 2. The airport needs to add ____ | b. some stores and cafes. |
| 3. There should be ____ | c. a new airport closer to the city. |
| 4. The city needs to build ____ | d. a bus service into town. |

Pronunciation

Plural –s endings

CD 3-21 ► **Task 1**

Listen and repeat.

1. The flights are late.
2. The next plane leaves in 30 minutes.
3. The restrooms are down the stairs.
4. There are a lot of good places to eat.

► **Task 2**

Read the sentences to a partner. Be sure to pronounce the –s endings correctly.

Pronunciation Help		
Sounds like /s/	Sounds like /z/	Sounds like /iz/
flights	bags	buses
minutes	stairs	places
tickets	taxis	suitcases

Dictation

CD 3-22 ► **Task 1**

Listen to the conversation. Write the missing words.

A: Excuse me, where are _____ ?

B: Your bags are in the baggage claim area, on carousel 3.

A: Thanks. Oh, and are there _____ to eat near the baggage claim area?

B: Yes. There are two cafes and a couple of _____.

A: Great. How do we get into the city?

B: There are _____ just outside, after you leave the baggage area.

A: Thank you so much!

► **Task 2**

Practice the conversation with a partner. Be sure to pronounce the –s endings correctly.

Conversation

Work in pairs. Make a list of three places you can ask directions to in an airport. Then take turns asking for and giving directions for the places on your list.

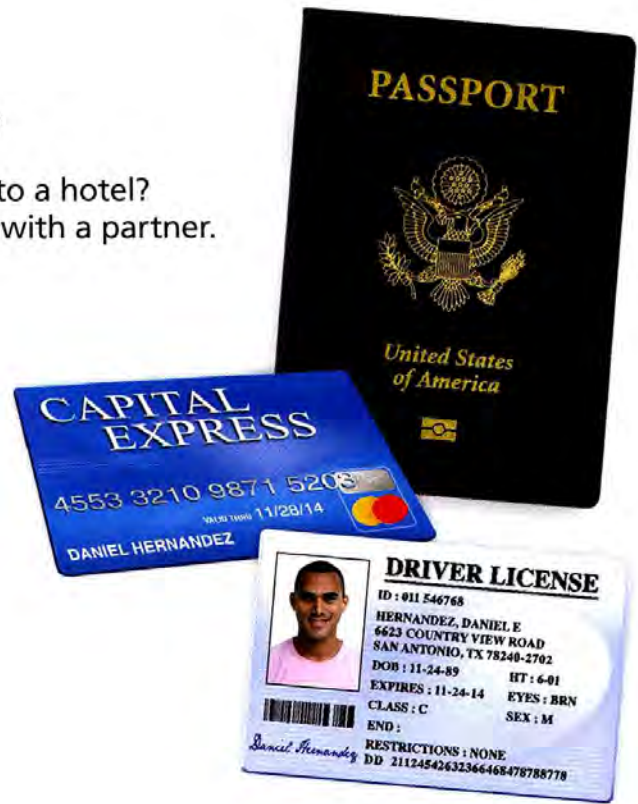
TACTICS FOR TESTING
PAGE 106

Getting Ready

Look at the pictures. What are these items?

What do you usually do when you check into a hotel?
Check (✓) your answers and compare them with a partner.

- show some identification
- give your credit card number
- pay for the room in advance
- pay a deposit
- show a letter from your company or school
- fill out a registration card
- show your airline tickets
- give a confirmation number
- other: _____



CD 3-23 Listening 1

People are checking into a hotel. What do they have to do? Listen and circle the correct answer.

1. a. fill out a form
 b. show a driver's license
 c. show a passport
 d. pay a deposit
 e. give the receptionist his credit card
2. a. give the confirmation number
 b. show a driver's license
 c. show a passport
 d. pay cash for the room
 e. leave a deposit
3. a. spell her name
 b. show a driver's license
 c. show an airline ticket
 d. fill out a registration form
 e. sign a card
4. a. show a company ID
 b. show a passport
 c. give the receptionist her credit card
 d. fill out a card
 e. leave a deposit

Listening 2

CD 3-24 ▶ Task 1

What kind of room does each guest want?
Listen and check (✓) the correct answer.

- single double
 standard deluxe
 garden view city view
- single double
 standard deluxe
 garden view city view
- single double
 standard deluxe
 garden view city view
- single double
 standard deluxe
 garden view city view



CD 3-24 ▶ Task 2

Listen again. What else does each guest request?
Circle the correct answer.

- a. where to find public transportation
b. a room away from the elevator
- a. a fruit basket
b. a wake-up call
- a. an iron
b. some clothes
- a. coffee and sandwiches
b. coffee and a salad

Listening 3

CD 3-25 ▶ Task 1



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آموزش زبان انگلیسی امید

People are discussing their rooms. Listen and check (✓) the correct information.



1.

	Good	Not good
the size	<input checked="" type="checkbox"/>	<input type="checkbox"/>
the bathroom	<input type="checkbox"/>	<input type="checkbox"/>
the view	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>

3.

	Good	Not good
the size	<input type="checkbox"/>	<input type="checkbox"/>
the bathroom	<input type="checkbox"/>	<input type="checkbox"/>
the view	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>

2.

	Good	Not good
the size	<input type="checkbox"/>	<input type="checkbox"/>
the bathroom	<input type="checkbox"/>	<input type="checkbox"/>
the view	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>

4.

	Good	Not good
the size	<input type="checkbox"/>	<input type="checkbox"/>
the bathroom	<input type="checkbox"/>	<input type="checkbox"/>
the view	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>

CD 3-25 ▶ Task 2

Listen again. What did each guest complain about? Circle the correct answer.

- | | |
|---|---------------------------------------|
| 1. a. that there was nothing in the refrigerator | 3. a. the view from the window |
| b. that the TV did not work | b. the heat in the room |
| 2. a. the size of the bathroom | 4. a. the shower |
| b. the mattress | b. the stereo |

Pronunciation

Intonation for confirming information

CD 3-26 ▶ Task 1

Listen and repeat.

- | | |
|------------------------------------|--|
| 1. A: My name is Pennington. | B: Did you say "Pennington"? |
| 2. A: I'd like a single room. | B: Excuse me. Did you say "a single" room? |
| 3. A: I need to see your passport. | B: I'm sorry. Did you say you need to see my passport? |

Pronunciation Help

Use rising intonation to ask a question that confirms information.

▶ Task 2

Read the sentences to a partner. One student is A, and the other student is B.

Dictation

CD 3-27 ▶ Task 1

Listen to the conversation. Write the missing words.

- A: Yes, sir, may I help you?
 B: I'd like a room for two nights, please.
 A: _____?
 B: That's right. My name is Chris Smithson.
 A: Did you _____?
 B: No, Smithson. S-M-I-T-H-S-O-N. Do you need to see some identification?
 A: _____ you have identification?
 B: Yes. I do. Here you go.

▶ Task 2

Practice the conversation with a partner. Be sure to use the correct intonation.

Conversation

Work in pairs. Imagine you are checking into a hotel. Think about the information you will need to check in. Take turns being a receptionist and a guest.

Getting Ready

Match the pictures with the descriptions. Write the correct letter next to each description. Compare your answers with a partner.



1. Road repair _____
2. Two cars in a collision _____
3. Traffic congestion on a freeway A
4. Traffic moving smoothly on a freeway _____

CD 3-28 Listening 1

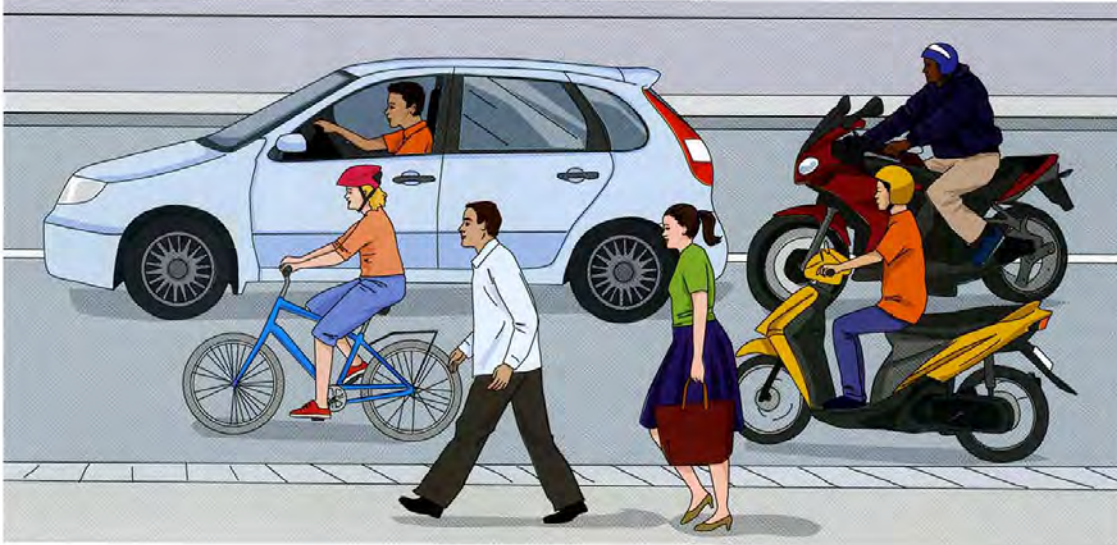
People are making announcements about traffic conditions. Listen and number the pictures.



Listening 2

CD 3-29 ▶ Task 1

These people have to go somewhere. How will each person get there? Listen and circle the correct answer.



- | | | |
|---|---|---|
| 1. a. by bus
b. by car
c. by bicycle | 3. a. by taxi
b. by car
c. by bus | 5. a. by car
b. by taxi and subway
c. by subway and on foot |
| 2. a. by car
b. by bus
c. by subway | 4. a. by car
b. by bus
c. by taxi | 6. a. by car
b. by bike
c. by bus |

CD 3-29 ▶ Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. There is a big baseball game today.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. There is a traffic jam on the freeway.	<input type="checkbox"/>	<input type="checkbox"/>
3. Taxis usually don't come very quickly.	<input type="checkbox"/>	<input type="checkbox"/>
4. Kevin lives close to Harry.	<input type="checkbox"/>	<input type="checkbox"/>
5. The traffic is backing up because a traffic light is broken.	<input type="checkbox"/>	<input type="checkbox"/>
6. The weather is not so good.	<input type="checkbox"/>	<input type="checkbox"/>

Listening 3

CD 3-30 ► Task 1

People are describing solutions to traffic problems in their cities. What did each city do? Listen and circle the correct answer.

- a. They improved the quality of buses.
 b. They raised bus fares on weekends.
 c. They lowered taxi fares.
- a. They built more parking garages.
 b. They made drivers pay a daily fee.
 c. They kept all cars out of the city center.
- a. They made many streets downtown one-way.
 b. They made new lanes for cars to use.
 c. They made a law that people can drive downtown every day if they have a special pass.
- a. They did not allow people to ride a bicycle downtown.
 b. They made a rule that there must be at least three people in a car to go downtown.
 c. They bought new buses that don't create pollution.



CD 3-30 ► Task 2

Listen again. What problem did each city have? Write the correct letter.

1. c a. The traffic moved too slowly.
2. _____ b. There weren't enough parking spaces.
3. _____ c. The public transportation wasn't very good.
4. _____ d. The air pollution in the city needed to be lowered.

Pronunciation

Contractions of *there is/has* and *there are*

CD 3-31 ▶ Task 1

Listen and repeat.

1. *There's* a lot of traffic.
2. *There's* a collision.
3. *There's* been an accident.
4. *There's* been a problem.
5. *There are* two stalled cars.
6. *There are* some improvements.

▶ Task 2

Read the sentences to a partner. Be sure to pronounce *there is/has* and *there are* as contractions.

Pronunciation Help	
How we spell it	How we say it
there's	therez
there are	therer

Dictation

CD 3-32 ▶ Task 1

Listen to the conversation. Write the missing words.

A: Are you going downtown today?

B: Yes, but _____ marathon today. There's going to be a lot of traffic.

A: Yes. _____ several streets blocked off.

B: And I just heard there's been an accident, too.

A: It's true. There's been a collision _____.

B: Wow! So, I guess I'll walk. _____ with my feet today!

▶ Task 2

Practice the conversation with a partner. Be sure to pronounce *there is/has* and *there are* as contractions.

Conversation

Work with a partner. Think about the best way to get around your town or city. Ask and answer questions about traffic and transportation in your town or city.

Roommates

Getting Ready

Look at the picture. What kind of roommate is this person?

What are some important qualities of a roommate? Check (✓) the four most important qualities and add another of your own. Compare your answers with a partner.

- good-tempered
- good cook
- doesn't snore
- reliable
- studious
- sociable
- thoughtful
- sense of humor
- quiet
- talkative
- neat
- considerate
- other: _____



CD 3-33 Listening 1

People are talking about their roommates. Listen and circle the two words that best describe each person.

- | | |
|--|------------------|
| 1. <input checked="" type="radio"/> a. considerate | 4. a. unreliable |
| b. messy | b. inconsiderate |
| c. helpful | c. neat |
| d. unreliable | d. helpful |
| 2. a. unfriendly | 5. a. neat |
| b. talkative | b. sociable |
| c. studious | c. considerate |
| d. generous | d. studious |
| 3. a. messy | 6. a. lazy |
| b. studious | b. quiet |
| c. sociable | c. studious |
| d. humorous | d. bad-tempered |



Listening 2

CD 3-34 ▶ Task 1

People are comparing their new roommate with their old roommate. Which one does each person prefer? Listen and check (✓) the correct answer.

	The new one	The old one
1.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2.	<input type="checkbox"/>	<input type="checkbox"/>
3.	<input type="checkbox"/>	<input type="checkbox"/>
4.	<input type="checkbox"/>	<input type="checkbox"/>
5.	<input type="checkbox"/>	<input type="checkbox"/>
6.	<input type="checkbox"/>	<input type="checkbox"/>



CD 3-34 ▶ Task 2

Listen again. What word or phrase describes each person's favorite roommate? Write the correct letter.

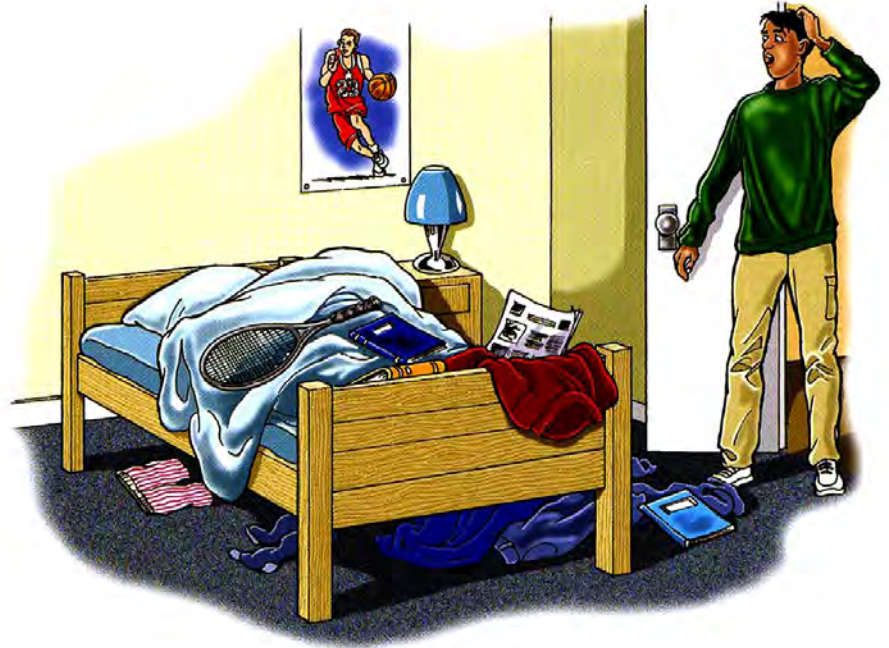
1. e a. considerate
2. _____ b. humorous
3. _____ c. neat and clean
4. _____ d. thoughtful
5. _____ e. not too talkative
6. _____ f. friendly and happy

Listening 3

CD 3-35 ► Task 1

People left voicemails for their roommates. What do they want their roommates to do? Listen and circle the correct answer.

- make the bed
 - lend him a book
 - bring him a book
- invite her friends over
 - buy some snacks
 - make some snacks
- call his parents
 - make restaurant reservations
 - clean the living room
- buy some food
 - clean the room
 - empty out the refrigerator



CD 3-35 ► Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. Ted did not make his bed this morning.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Meg invited friends over to play games.	<input type="checkbox"/>	<input type="checkbox"/>
3. John is going to buy dinner for Ken.	<input type="checkbox"/>	<input type="checkbox"/>
4. Carrie forgot to clean the apartment.	<input type="checkbox"/>	<input type="checkbox"/>

Pronunciation

Word stress for emphasis

Pronunciation Help

Stress the words that add emphasis in a statement.

CD 3-36 ▶ Task 1

Listen and repeat.

1. He's **r**éally smart. 2. He's **e**xtrémely noisy. 3. She's **t**érribly rude! 4. She was **v**éry considerate.

CD 3-37 ▶ Task 2

Listen. Mark the stressed words in the sentences. Then read the sentences to a partner.

1. They talk **r**éally loudly. 2. She is **e**xtrémely forgetful! 3. We're **v**ery quiet.

Dictation

CD 3-38 ▶ Task 1

Listen to the conversation. Write the missing words.

A: How do you like your new roommate?

B: I don't know . . . She's _____ !

A: What do you mean?

B: She's _____ at night. She watches TV and sings in her room.

A: So she's not as nice as your last roommate?

B: No. My last roommate was _____ and considerate.

A: So what are you going to do?

B: Well, you know me. I'm _____. I guess I won't do anything!

▶ Task 2

Practice the conversation with a partner. Be sure to stress the words used for emphasis.

Conversation

Work with a partner. Think of four words to describe one of your friends. Then take turns describing your friend to your partner.



Getting Ready

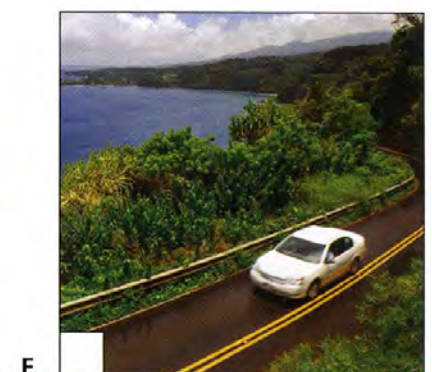
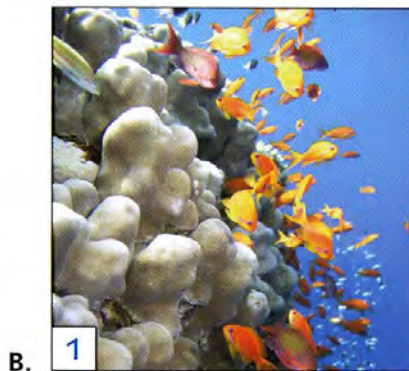
Which of these have ever happened to you on vacation? Check (✓) your answers and compare them with a partner.

	Yes	No
You missed a flight.	<input type="checkbox"/>	<input type="checkbox"/>
Someone stole your money.	<input type="checkbox"/>	<input type="checkbox"/>
You lost your wallet.	<input type="checkbox"/>	<input type="checkbox"/>
You lost your passport.	<input type="checkbox"/>	<input type="checkbox"/>
Your bags didn't arrive.	<input type="checkbox"/>	<input type="checkbox"/>
You got sick.	<input type="checkbox"/>	<input type="checkbox"/>
You ran out of money.	<input type="checkbox"/>	<input type="checkbox"/>



CD 3-39 Listening 1

Emily is talking about her vacation. Listen and number the pictures.



Listening 2

CD 3-40 ▶ Task 1

People are calling home while they are on vacation.
Listen and check (✓) the word that describes each person.

- | | |
|---|----------------------------------|
| 1. Jill | 4. Rachel |
| <input type="checkbox"/> worried | <input type="checkbox"/> happy |
| <input checked="" type="checkbox"/> excited | <input type="checkbox"/> sick |
| <input type="checkbox"/> upset | <input type="checkbox"/> excited |
| 2. Sean | 5. Mary |
| <input type="checkbox"/> relaxed | <input type="checkbox"/> upset |
| <input type="checkbox"/> happy | <input type="checkbox"/> sick |
| <input type="checkbox"/> frightened | <input type="checkbox"/> relaxed |
| 3. John | 6. Meg |
| <input type="checkbox"/> relaxed | <input type="checkbox"/> bored |
| <input type="checkbox"/> pleased | <input type="checkbox"/> pleased |
| <input type="checkbox"/> worried | <input type="checkbox"/> angry |



CD 3-40 ▶ Task 2

Listen again. Why does each person call? Circle the correct answer.

- | | |
|---|---|
| 1. Jill _____. | 4. Rachel _____. |
| <input checked="" type="radio"/> a. has met someone interesting | a. has good news |
| <input type="radio"/> b. was in a dangerous situation | b. needs help |
| <input type="radio"/> c. wants to ask a favor | c. told her friend about a health problem |
| 2. Sean _____. | 5. Mary _____. |
| a. isn't having a good time | a. lost her glasses |
| b. has some news | b. was in an accident |
| c. needs money | c. has bad news |
| 3. John _____. | 6. Meg _____. |
| a. lost his wallet | a. is coming home earlier |
| b. lost his ticket | b. is taking a different flight |
| c. will be coming back on time | c. doesn't have anything to do |

Listening 3

CD 3-41 ► Task 1

People are describing travel experiences. Is each statement true or false? Listen and check (✓) the correct answer.

	True	False
1. Chelsea		
a. She was eating in a Korean restaurant.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. She asked the woman to help her.	<input type="checkbox"/>	<input type="checkbox"/>
c. The woman invited her to join the family at their table.	<input type="checkbox"/>	<input type="checkbox"/>
d. She hasn't been in touch with the woman since then.	<input type="checkbox"/>	<input type="checkbox"/>
2. Brooke		
a. She was traveling by train in Italy.	<input type="checkbox"/>	<input type="checkbox"/>
b. Her wallet was in one of her bags.	<input type="checkbox"/>	<input type="checkbox"/>
c. Someone stole one of her bags.	<input type="checkbox"/>	<input type="checkbox"/>
d. The person didn't steal the wallet.	<input type="checkbox"/>	<input type="checkbox"/>
3. Steve		
a. He had extra clothes with him.	<input type="checkbox"/>	<input type="checkbox"/>
b. The airline did nothing to help.	<input type="checkbox"/>	<input type="checkbox"/>
c. His bags arrived four days later.	<input type="checkbox"/>	<input type="checkbox"/>
d. His bags had important things inside them.	<input type="checkbox"/>	<input type="checkbox"/>
4. Rachel		
a. She got sick with food poisoning in Australia.	<input type="checkbox"/>	<input type="checkbox"/>
b. She was only sick for two days.	<input type="checkbox"/>	<input type="checkbox"/>
c. She knew someone in Sydney.	<input type="checkbox"/>	<input type="checkbox"/>
d. She went sightseeing for three days.	<input type="checkbox"/>	<input type="checkbox"/>

CD 3-41 ► Task 2

Listen again. Why does each person want to go back again? Write the correct letter.

- | | |
|---------------------|---|
| 1. Chelsea <u>b</u> | a. He wants to listen to the traditional music. |
| 2. Brooke _____ | b. She wants to see a temple. |
| 3. Steve _____ | c. She wants to see the museums she missed. |
| 4. Rachel _____ | d. She wants to scuba dive. |

Pronunciation

Reduction of *was*

CD 3-42 ▶ **Task 1**

Listen and repeat.

1. A: How *was* your trip? B: It *was* great.
2. A: How *was* the food? B: It *was* okay.

▶ **Task 2**

Read the questions and answers with a partner. One student is A, and one student is B.

Pronunciation Help

How we spell it	How we say it
was	wuz

Dictation

CD 3-43 ▶ **Task 1**

Listen to the conversation. Write the missing words.

A: Hi, Jen. _____ your trip?

B: It was great! I had a wonderful time.

A: _____ the food?

B: It was good! I ate a lot!

A: How _____ there?

B: It was beautiful the whole time I was there.

A: So what was the best thing _____?

B: The beaches!

▶ **Task 2**

Practice the conversation with a partner. Be sure to reduce *was*.

Conversation

Work in pairs. Think about a vacation you took. Tell your partner where you went. Ask and answer questions about what you did on your trip.

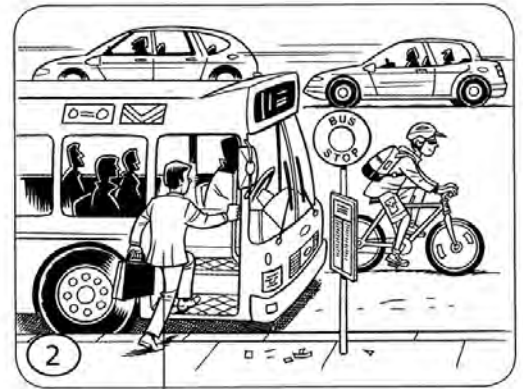
TACTICS FOR TESTING
PAGE 108

CD 4-2 Part 1

Look at the pictures. For each picture you will hear a question and four statements. Choose the statement that best matches the picture.

ANSWER SHEET

- 1 (A) (B) (C) (D)
- 2 (A) (B) (C) (D)
- 3 (A) (B) (C) (D)
- 4 (A) (B) (C) (D)
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- 12 (A) (B) (C) (D)
- 13 (A) (B) (C) (D)
- 14 (A) (B) (C) (D)
- 15 (A) (B) (C) (D)



Train Departures			
Destination	Time	Platform	Status
Cambridge	13:25	3	on time
Boston	14:05	4	delayed 10 mins
Philadelphia	15:00	1	on time
Washington DC	14:10	2	delayed 15 mins



CD 4-3))) Part 2

Listen to each question. Choose the correct response. Use your answer sheet.

7. A. Oh, I met some friends and we went out for dinner.
B. Yes, it's too bad the weekend is over.
C. I worked all day on Monday.
D. I think I'll stay home and relax.
8. A. Yes, I think it was last night.
B. I don't really like playing games.
C. What time does it start?
D. No, I fell asleep on the sofa.
9. A. But I love classical music.
B. Yes, it is the next station.
C. We can take the bus from here.
D. I think they already changed it.
10. A. It is a great game.
B. It's just not my favorite.
C. When I drive the car.
D. It makes me want to dance.
11. A. He goes to the gym.
B. I think he rented a movie.
C. He said it's his last weekend.
D. He's moving to a new house.
12. A. Yes, I had a really good time.
B. You can bring a friend if you like.
C. No, it's not my birthday.
D. Sure. What kind of party is it?

CD 4-4))) Part 3

Listen to the following short conversations and answer the questions below. Use your answer sheet.

13. What did the woman do on Saturday?
A. She went bowling with her boyfriend.
B. She had a boring weekend at home.
C. She met her girlfriends in the evening.
D. She stayed home and watched TV.
14. Who is the man?
A. A hotel guest
B. A passenger
C. A cyclist
D. A taxi driver
15. What does the woman say about the food?
A. She likes the cheese.
B. She made them herself.
C. She's never had goat meat before.
D. Her mother gave her the recipe.



ESTABLISH THE MAIN IDEA

When a new listening passage begins, try to establish the main idea. Establishing the main idea will help you pick out important details.

CD 4-5 Part 1

Look at the pictures. For each picture you will hear four statements. Choose the statement that matches the picture. Use your answer sheet.

ANSWER SHEET

1 (A) (B) (C) (D)

2 (A) (B) (C) (D)

3 (A) (B) (C) (D)

4 (A) (B) (C) (D)

5 (A) (B) (C) (D)

6 (A) (B) (C) (D)

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8 (A) (B) (C) (D)

9 (A) (B) (C) (D)

10 (A) (B) (C) (D)

11 (A) (B) (C) (D)

12 (A) (B) (C) (D)

13 (A) (B) (C) (D)

14 (A) (B) (C) (D)

15 (A) (B) (C) (D)



CD 4-6))) **Part 2**

Listen to each question. Choose the correct response. Use your answer sheet.

7. A. I don't feel like it.
B. That's kind of you to offer.
C. Something quick and easy.
8. A. Sure, if you like.
B. No, I'm sick of junk food.
C. Actually, I don't eat meat.
9. A. I've never seen him wear that color.
B. No, Thai food is too spicy for him.
C. I think it's in his closet.
10. A. I think I like the other belt better.
B. Oh, are we about to land?
C. I can't go any faster.
11. A. I'd like to check this bag in.
B. I work in the sales department.
C. Can't I keep it under my seat?
12. A. No, the washing machine is leaking.
B. I think I need more exercise.
C. Yes, it's been raining all day.

CD 4-7))) **Part 3**

Listen to the following conversation. Choose the correct answer for each question. Use your answer sheet.

13. What are the speakers discussing?
A. Plans for an upcoming birthday
B. What they want to do for Mother's Day
C. A restaurant they went to last week
D. An upcoming trip
14. Why does the woman reject the man's first suggestion?
A. She doesn't like flowers.
B. The restaurant is too expensive.
C. She doesn't want to do the same as last year.
D. She had forgotten the date.
15. What can be inferred about the speakers' mother?
A. She went to the Imperial Hotel last year.
B. They haven't bought her flowers before.
C. She is difficult to satisfy.
D. She likes to eat French food.

TAKE NOTES AS YOU LISTEN

On some tests, such as the TOEIC® test and the TOEFL® test, you will answer several questions about the same listening passage. Taking notes as you listen will help you remember details.

CD 4-8  Part 1

Choose the correct answer, A, B or C.

1. How did the man learn about the openings?
 - A. He read a notice at the diner.
 - B. A friend told him about it.
 - C. He saw an ad in the newspaper.
2. The man is currently
 - A. unemployed.
 - B. working.
 - C. a student.
3. What kind of relevant work experience does the man have?
 - A. working under pressure
 - B. dealing with customers
 - C. serving
4. The man would be free to begin work at the restaurant
 - A. tomorrow.
 - B. next week.
 - C. next month.

Complete the notes below. Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

NOTES JOB OPENING AT THE AMERICAN DINER
Job

- server

Conditions

- permanent position
- one-month (5) _____ period
- need to provide two (6) _____

Hours of work

- two (7) _____ (change every three weeks)

Days off

- (8) _____ and (9) _____

Benefits

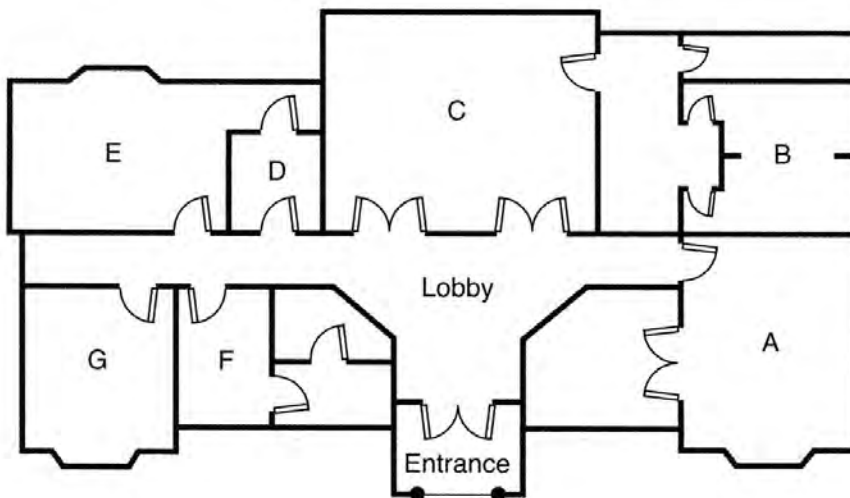
- free meals and (10) _____

CD 4-9 **Part 2**

Complete the sentences below. Write **NO MORE THAN TWO WORDS** for each answer.

11. The club is going to hold an _____ tournament every year.
12. The club's _____ are closed for two months every year.
13. The gym instructors can produce individual _____ for members.
14. In the first exercise studio, there are _____ classes.
15. Instructors are able to design _____ which are safe and enjoyable.
16. Leisure membership does not include _____.

Look at the map of the Thornton Sports and Leisure Club. Write the appropriate letter on the blank next to each question.



- | | |
|----------------------|-------------------------|
| 17. ___ locker rooms | 19. ___ members' lounge |
| 18. ___ indoor pool | 20. ___ exercise room |



LISTEN FOR TRANSITIONAL WORDS

On some tests, such as IELTS™ and the TOEFL® test, you will listen to long conversations and talks. Transitional words or phrases such as *first of all*, *however*, *then*, and *furthermore* help to organize these long passages.

CD 4-10 **Part 1**

Look at the pictures. For each picture you will hear four statements. Choose the statement that matches the picture. Use your answer sheet.

ANSWER SHEET

1 (A) (B) (C) (D)

2 (A) (B) (C) (D)

3 (A) (B) (C) (D)

4 (A) (B) (C) (D)

5 (A) (B) (C) (D)

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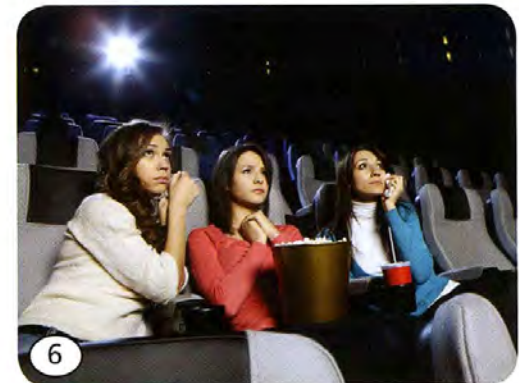
11 (A) (B) (C) (D)

12 (A) (B) (C) (D)

13 (A) (B) (C) (D)

14 (A) (B) (C) (D)

15 (A) (B) (C) (D)



CD 4-11))) Part 2

Listen to each question. Choose the correct response. Use your answer sheet.

7. A. I enjoy walking.
B. I think it's just past two.
C. No, I had to pay about \$20.
8. A. Yes, that's correct.
B. He collected my paper.
C. I really like toy robots.
9. A. Yes, the color is perfect.
B. Not really, it's a bit tight.
C. It could be sweeter.
10. A. I don't have time to wash it.
B. It doesn't keep time very well.
C. I haven't watched it yet.
11. A. Can I get them by tomorrow?
B. Two white ones and one blue one.
C. I can spend up to about \$40.
12. A. It's on Boulder Avenue.
B. There are many theaters in the city.
C. Nothing I haven't already seen.

CD 4-12))) Part 3

Listen to the following conversation. Choose the correct answer for each question. Use your answer sheet.

13. When did the man notice the problem with his purchase?
A. When he bought it
B. Last week
C. The day after he bought it
D. Last month
14. What will the shop do if the man does not have a receipt?
A. Give him a replacement
B. Give him a receipt
C. Fix the hole
D. Give him a refund
15. What does the man want the shop to do?
A. Return his money
B. Repair the tent
C. Pay for the damage
D. Exchange it for a similar model

LISTEN FOR PREPOSITIONS

Many tests, like the TOEIC® test, have questions about the locations of objects and people in pictures. Listen carefully for prepositions of place, such as *in*, *on*, *next to*, and *between* when answering these questions.



CD 4-13 **Part 1**

Look at the pictures. For each picture you will hear a question and four statements. Choose the statement that best matches the picture.

ANSWER SHEET

- 1 (A) (B) (C) (D)
- 2 (A) (B) (C) (D)
- 3 (A) (B) (C) (D)
- 4 (A) (B) (C) (D)
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- 14 (A) (B) (C) (D)
- 15 (A) (B) (C) (D)



CD 4-14))) **Part 2**

Listen to each short conversation. Choose the correct response. Use your answer sheet.

7. A. I'll go and wake him up.
B. There isn't anyone asleep.
C. I was terrified when I was a child.
D. It's just the wind. Go back to sleep.
8. A. Can you ask him to call me back?
B. Yes, we have one available.
C. I don't think we can help.
D. Sorry, I didn't receive the message.
9. A. I think it is locked.
B. It was over \$200.
C. That's very kind of you.
D. Yes, I'd love to join the club.
10. A. The cathedral was the best part.
B. It was okay, but a bit expensive.
C. Yes, I think it should be a very good day.
D. The transportation wasn't very fast.
11. A. Your suitcases will need to be weighed.
B. Just go through here to gate number 3.
C. Okay. The shuttle bus leaves in five minutes.
D. You'll have to check the luggage in.
12. A. That's right. It isn't the desk.
B. Yes, here is your boarding pass.
C. Please put your baggage over here.
D. Yes, but you need to go to counter G.

CD 4-15))) **Part 3**

Listen to the following short conversations and answer the questions below. Use your answer sheet.

13. **Why is the man upset?**
A. He saw a snake outside.
B. Summertime is too hot for him.
C. There are lots of insects in the house.
D. There's a small animal in the room.
14. **What will the man do after this conversation?**
A. Wait for a phone call
B. Call back later
C. Give his number
D. Call his friend, Bryan
15. **What is the woman's problem?**
A. The gate for her flight has changed.
B. Her flight has been canceled.
C. She's lost her boarding pass.
D. She's missed her flight.

LISTEN FOR PARAPHRASING

On many tests, correct answer choices restate information from the listening passage using different language. Only one answer is correct. Choose the answer that restates the exact information from the passage.



CD 4-16  Part 1

Complete the form below. Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

BONNINGTON HOTEL REGISTRATION FORM

Date

- 17th June

Type of room

- (1) _____

Number of nights

- (2) _____

Special requests

- Room overlooking the (3) _____

Guest details

- Name: Mrs. G. (4) _____
- Home address: (5) _____
- Zip code (6) _____

Payment Method

- (7) _____

Choose the correct answer, A, B or C.

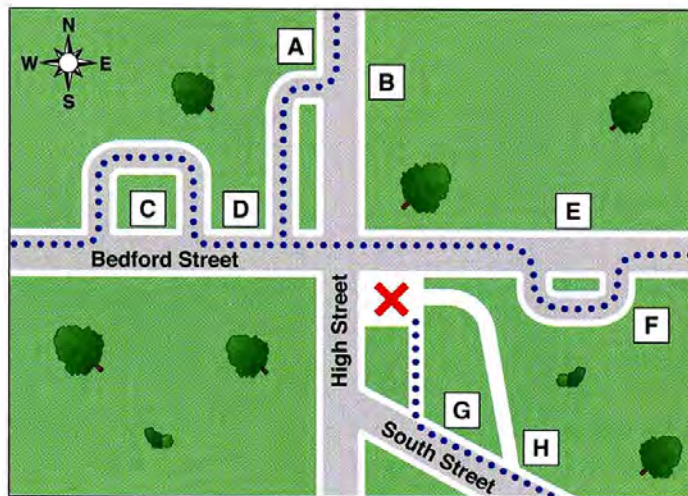
- | | |
|---|--|
| <p>8. Guests who want to eat breakfast in the Washington Room have to</p> <ul style="list-style-type: none"> A. complete a request form. B. present their registration card. C. place an order in the evening. | <p>10. What is the quickest way of getting information about the local theater?</p> <ul style="list-style-type: none"> A. ask the porter B. look on teletext C. go to the theater |
|---|--|
9. What does the receptionist say about sending e-mails?
- A. There's a good wireless signal throughout the hotel.
 - B. There are PCs in the hotel bedrooms.
 - C. Guests can rent a phone cable.

CD 4-17 **Part 2**

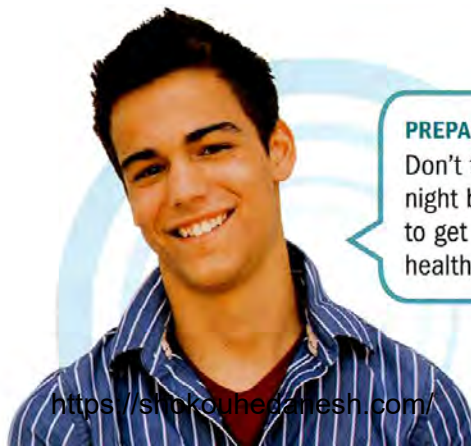
Complete the sentences below. Write **NO MORE THAN TWO WORDS** for each answer.

11. Cycling to work can save employees both money and _____.
12. In recent years, _____ have increased in the city.
13. Regular cycling improves health and reduces _____.
14. If more employees cycle to work, the company needs less _____.
15. Employees can borrow a maximum of _____ for cycling equipment.
16. Employees are allowed to buy two bikes if part of their journey is by _____.

Look at the map of the cycle routes below. Write the appropriate letter on the blank next to each question.



- | | |
|-----------------|----------------------|
| 17. ___ museum | 19. ___ bus station |
| 18. ___ library | 20. ___ fire station |



PREPARE FOR THE TEST DAY
 Don't try to study everything the night before the test. Be sure to get enough sleep and eat a healthy breakfast in the morning.

VOCABULARY INDEX

Unit 1

The Weekend

awful
beach
bodybuilder
bodybuilding
butterflies
boring
borrow
competition
contest
disappointing
downtown
enjoyable
exercise
exhausted
good-looking
mall
muscles
nephews
novel
part
pleasant
terrific
tired
tiring

ask (someone) out
closest friend
forest trail
go on a date
go to a movie
go to a nightclub
go to the gym
How come?
I'll bet!
nature walk
outdoor concert
play a sport
play computer games
pop music
pull out
science fiction
supposed to be
watch a DVD
watch TV
You're kidding!

Unit 2

City Transportation

air-conditioned
carefully
convenient
dangerously
emergency
expensive
fare
ferry
flight
passenger
reasonable
rude
safe
subway
taxi

ticket
uncomfortable

as soon as you can
Are you free?
be in a hurry
catch a train
dining car
good/poor condition
Hop in!
just me
not very often
seat belts
shuttle flight
snack bar
Where to?

Unit 3

Neighbors

anniversary
annoying
appreciate
arrogant
borrow (something)
burglar
considerate
cookout
delivered
driveway
elderly
gossip
hammer
impolite
inconsiderate
incredible
invite
mailbox
neighbor
neighborhood
normally
nosy
request
retired
return (something)
shy
spotless
upset
upstairs
wave
watching out

be off (of work)
break in
by any chance
can't stand (someone)
count on (someone)
day care
don't mind (doing something)
fit in
I can manage
mind one's own business
move in
not think much of (someone)
say "Hello"
turn up (the volume)
work long hours

Unit 4

Celebrations

anniversary
barbecue
bring
buffet
candles
chocolate
cute
delicious
grill
guest
guitar
hold
host
memorize
painted
play (musical instrument)
serve
snack
turn (20)

birthday party
blow out
felt like
got to know (someone)
grill some steaks
home movie
in a while
junk food
listen to music
make (something) yourself
potluck dinner
show up
surprise party
Why don't you...
You know

Unit 5

Restaurants

asparagus
cheeseburger
chef
Chinese (food)
convenient
décor
deserved
downtown
empty
flavor
French (food)
fries
heat (v.)
hurry
immigrants
Japanese (food)
Korean (food)
lighting
Mexican (food)
milkshake
part-time
polite
salt
server
simple
starving
Thai (food)

tip
vanilla
vegetarian

baked potato
be sick of (something)
credit card
eat out
fast food
feel like (eating something)
for a change
hot sauce
junk food
leave a tip
make sure
stay home
the only trouble
wait on (someone)
What's the occasion?
your treat

Unit 6

Gifts

already
birthdays
bracelet
convenient
cotton
elastic
glasses
graduation
imported
jewelry
local
necklace
necktie
organic
popular
present
salesclerk
shirt
souvenir
special
teapot
weddings
wrapped

allergic to (something)
awfully small
Father's Day
go with (something)
housewarming party
I wonder if...
Mother's Day
natural ingredients
Perfect!
pick (something) out
sound expensive
The price is right
think of (doing something)

Unit 7

Air Travel

board
bumpy
catch

clear
collect
crowded
dry
economy
facilities
fantastic
fasten
headphones
horrible
immigration
route
smooth
tasteless

aisle seat
business class
change my seat
check in
customs form
Do you mind...
economy class
far away
fill out
flight attendant
headphones
on time
overhead compartment
put your seat forward
safety instruction card
seat belt
seat number
seat pocket
so-so
spring break
TV screen
weather report
window seat
working properly

Unit 8

Mishaps

apology
break
charge
clogged
deserted
directions
dishwasher
dripping
drycleaner
flooded
horrified
ink
locksmith
manager
offend
offer
plumber
puddle
reschedule
ruined
soaked
soda
solution
spill (something)
suggest
tray
tricky

trip
unfortunately
catch the bus
catch the next one
checkout counter
dry out
emergency number
flat tire
get locked out
get lost
leave the water running
look (something) up
make sense
tow truck

Unit 9

Jobs

actually
architect
assistant
autograph
bags
baker
bellhop
boss
call
carry
chef
client
colleagues
commuting
chauffeur
creative
design (v.)
drive
hairdresser
invite
manager
mechanical
meetings
newspaper
online
plenty
quiet
reporter
salary
security
server
vacations

answer the phone
auto shop
cash register
change jobs
flight attendant
go pretty well
market research
take a break
TV producer
working hours

Unit 10

Keeping Fit

aerobics
beach
bicycling
courts
dangerous
diet

equipment
fat
golf
improve
indoors
jogging
lessons
operation
pool
ride
rollerblading
romantic
sit-ups
swimming
track
traffic
volleyball
weightlifting

at home
be into (something)
can't stand
club fee
get in shape
get some exercise
give up
go out
health club
lift weights
make (my knees) hurt
New Year's resolution
put on weight
take up
used to

Unit 11

Invitations

accept
actually
afterwards
bowling
bunch (of flowers)
instead
invitation
opera
plans
playing
refuse
rent
soprano

be free
be out
come over
I'd love to.
Maybe some other time.
my place
see a movie
stay home
That sounds great.

Unit 12

Campus Life

appointment
attractive
biology
boring
cafeteria
campus
cell

chemistry
classroom
competitive
crowded
draft (of a paper)
essay
experiment
genetics
grade
gym
interesting
lab
lectures
lockers
logo
major
modern
neat
outdoor
overcrowded
scan
schedule
semester
slides
stationery
unfair
unfriendly

art history
Be right back.
campus bookstore
check (a book) out
computer lab
computer science
discussion group
front row
not crazy about
(something)
professor's office
sleeping in
state-of-the-art
student ID
What's the matter?

Unit 13

Hobbies and Pastimes

adventure
collecting
concerts
cooking
garage
gardening
hiking
history
hobbies
Mozart
nature
oil (paintings)
outdoors
pastimes
retired
studio
watercolor (paintings)

children's books
classical music
comic books
computer screen
eat out
except me

free time
lose interest in
(something)
packed away
playing video games
public library
sit around
stamp albums
surfing the Internet

Unit 14

Shopping Problems

bargain (n.)
bargain (v.)
broken
buttons
case
camcorder
camera
damaged
exchange
faded
guarantee
heel
impossible
lock
long-sleeved
missing
receipt
refund
repair
sale
shrank
stain
sweatshirt

be out of (something)
changed color
come off
compare prices
get fed up with
(something)
half the price
poorly made
sold out of
(something)
wrong size

Unit 15

Hotel Services

bags
blanket
concierge
delayed
face (the street)
flight
housekeeping
lasagna
laundry
letter
light (food)
lonely
mailbox
mattress
meat
noisy
non-smoking
occupied
package
password

pressed
reservation
sauce
send (something) up
share
snowstorm
spaghetti
staff
towel
vegetarian

bell captain
Can I help you?
dry cleaned
flat-screen TV
front desk
Is there anything else?
room service
spring break
wake-up call

Unit 16

Movies

action
action-packed
animation
audience
century
chasing
comedy
cowboy
danger
disappointing
dumb
excitement
exit (n.)
fantastic
fast-moving
frightening
good-looking
handsome
hilarious
horror
horse
kidnapped
policeman
romance
scare
surprise
terrible
unbelievably
universe
vampire
western
animated movie
bank robbery
battle scene
car chase
clean up the town
come out of the ground
go crazy
How was the movie?
make people laugh
play opposite
ride a horse (v.)
science fiction
show times
soundtrack
special effects
worth the price

Unit 17

Fears

bats
biology
brake
button
coat
cockroaches
confidence
creepy
downstairs
drown
engineer
freeways
frightened
garden
heights
hose
insect
jellyfish
lab
land (n.)
mice
nearly
nervous
poisonous
realize
scream
seaweed
shark
snakes
spiders
traffic
waves

Are you afraid of anything?
be afraid of
be terrified of (something)
don't mind (something)
get on (a plane, a bus, etc.)
get stuck
knock (someone) over
roller coasters
scuba diving
step on (something)
swim laps
take care of (oneself)

Unit 18

Phone Messages

cash
deliver
extension
mailroom
neighbor
package
repair
tip (v.)
auto repair
average number
be in (to have arrived)
be in touch
boat trip
Call me.
cell phone
confirm (a flight, reservation)
credit card

dental appointment
give (someone) a call
make a phone call
memorize
pick (something) up
receive a phone call
shuttle bus
text message
travel agency

Unit 19

Touring a City

built
cemetery
charge
delicious
exhausted
gate
gifts
glamorous
grow
iron
itinerary
jokes
local
mansion
market
museums
peanuts
picnic
reasonable
religion
rink
souvenirs
stars (famous people)
stuffy
telescope
temple
tour
van
works (of art) (n.)
zoo

art museum
baseball player
be worth doing
bus tour
cultural event
How was the tour?
ice skating
places of interest
tour guide
What did you see?

Unit 20

Airports

announce
arrivals
bags
board (v.)
customs
delayed
departure
distance
efficient
escalator
facilities
fairly
flight
gate

gifts
immigration
level
monitor
parking
pleasant
restroom
souvenirs
suitcases
terminal

ATM machines
baggage claim
car rental
change a baby
check-in counters
currency exchange
department stores
duty-free shop
flight insurance
foot bridge
freshen up
game center
go through security
information counter
shopping mall
shuttle bus

Unit 21

Hotels

arrange
coffeemaker
complaint
confirmation
deluxe
deposit
double (occupancy)
electric
facilities
fan
form
hardly
identification
inconvenient
iron
mattress
mini-fridge
ordinary
passport
registration
reservation
sign (v.)
single (occupancy)
standard
tiny

as hard as a rock
at this hour
check in
confirmation number
driver's license
electrical outlet
fill out
light sleeper
May I help you?
wake-up call

Unit 22

Traffic

ambulance
announcement

annual
avoid
bike
bus
city center
collision
congestion
cyclists
display
downtown
fares
fine (n.)
freeway
government
hundreds
improvement
instead
lanes
light (traffic) (adj.)
lower
marathon
one-way
pass (a law)
pollution
quality
rates
route
smoothly
stalled
traffic
unusually

a bunch of (something)
be allowed to (do something)
broken down
bumper to bumper
drive (someone) home
give (someone) a ride
keep away from (a place)
keep (something) out
parking garage/lot
parking space
public transportation
road repair
Traffic is backing up.
traffic jam
traffic light (n.)
traffic report

Unit 23

Roommates

arguments
awful
baking
bother
chemistry
completely
considerate
good-tempered
neat
noisy
party (v.)
quiet
reliable
snacks
snore
sociable
studious
talkative

thoughtful
unreliable

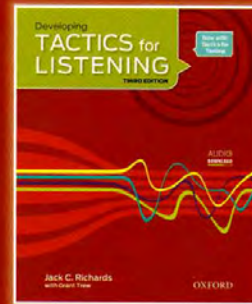
a mess
be out of (something)
be over
come by
do (someone) a favor
do (something) oneself
get along
get back
go back for (something)
good cook
in case
invite (someone) over
keep the place clean
last semester
lose (one's) temper
my folks (parents)
pick up
phone bill
put something away
school work
sense of humor
wait around

Unit 24

Travel

backpack
completely
cousin
excited
flu
hole
join (someone)
lose
passport
pleased
relaxed
relaxing
remove
research
shore
slight
snorkeling
spectacular
steal
traditional
upset
vacation
volcano
wallet
waterfalls
worried
be out of money
change one's flight
cost (one) an arm and a leg
get a chance to (do something)
get sick
How was the food?
How was your trip?
hula dance
in the rush
keep in touch
miss a flight
see sights
Sorry I missed your call.
take photos
turn up

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